



REQUIREMENT SPECIFICATION DOCUMENT

DOCUMENT

Carryfy Documentation

Carryfy Documentation
Business Analyst



Updates History

Issuance Date	Version Number	Produced By	Notes
7/2/2021	V.1	Ahmed El - Gammal	Created

Sign-Off and Approvals

The following table summarizes the reviews and approval on this document.

Name	Position	Version Approved	Date
MR, Abdullah Al-Sharawi	Product Owner		



TABLE OF CONTENTS

1	Introduction.....	4
1.1	About Carryfy.....	4
1.2	Document Audiences.....	4
1.3	Glossary.....	5
1.4	Glossary of Workflow Figures.....	5
2	General Information.....	6
2.1	Product Overview.....	6
2.2	Product Users.....	7
3	Functional Requirements.....	8
3.1.1	Customer Signup.....	8
3.1.2	Page Header.....	17
3.1.3	Main Menu.....	25
3.2	Data Forms.....	88
3.2.1	Profile Details Form.....	88
3.2.2	Sign up Form.....	91
3.2.3	Login Form.....	93
3.2.4	Add Delivery Agent Form.....	96
3.2.5	Update Delivery Agent Form.....	98
3.2.6	Add Customer Form.....	99
3.2.7	Update Customer Form.....	99
3.2.8	Add Item Form.....	100
3.2.9	Update Item Form.....	101



3.2.10	Add Order Form	101
4	Quality standard	112
4.1	Personalization and Internationalization Requirements	112
4.2	Browser Compatibility Requirements.....	112
4.3	Screen Resolutions Requirements.....	112



1 INTRODUCTION

1.1 ABOUT CARRYFY

Carryfy is Best live delivery tracking to assist delivery companies with accurate real-time tracking features. Scale-up your business right away by engaging your customers and eliminating the challenges.

1.2 DOCUMENT AUDIENCES

Document Stakeholder

MR, Abdullah Al-Sharawi – Product Owner

Company Stakeholders

Ahmed Hussein – Project Manager

Document Stakeholder

Ahmed El-Gammal – Business Analyst



1.3 GLOSSARY

Throughout this document, the following keywords will be used to indicate specific meanings as illustrated below.

Term	Definition
Account Owner	The owner of the profile who has the full privilege to create or edit item and he the ability to login into the portal.
Customer	Organizations or individual users add by the account owner. They are the receivers.

Table 1 Glossary

1.4 GLOSSARY OF WORKFLOW FIGURES

The following figures will be used throughout the document in the workflow diagrams.

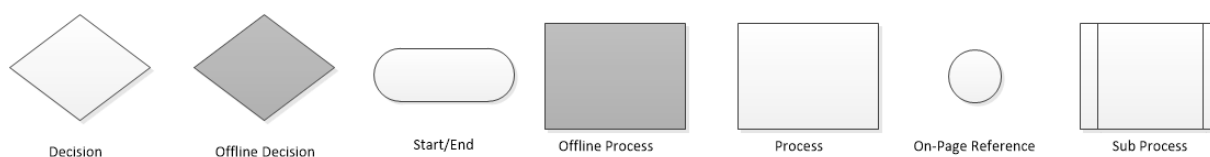


Figure 1 Glossary of Workflow Figures

The following table lists all documents attached that are referred to in this document.

Document Name	Document

Table 2 Related Documents



2 GENERAL INFORMATION

2.1 PRODUCT OVERVIEW

Carryfy is live delivery tracking to assist delivery companies with accurate real-time tracking features with Web Application and Administration Panel and Delivery App.



2.2 PRODUCT USERS

Users that will be using this system are listed below:

Role	Description	Privileges
Account Owner	The account creator.	Administrator
Delivery Agent	The Captain	Customer will be able to use: - Delivery App.

Table 3: Product Users



3 FUNCTIONAL REQUIREMENTS

3.1.1 CUSTOMER SIGNUP

3.1.1.1 SIGN UP

ID	Name
ID	[Drive_BR01]
US	Customer shall be able to Sign up on Portal
AC	<ol style="list-style-type: none">Customer shall be able to sign up with the below info "Get Start Form".<ol style="list-style-type: none">First Name.Last Name.Mobile Number.Email Address.SMS send to registered Mobile Number for verification.only one account should be linked to one mobile number and one email.Get Start Form shall include "Go to Login" hyperlink, which will take the customer to Login Page.Get Start Form shall include "Signup" Button, which will take the customer to Update info Page.Customer shall be able to Continue sign up with the below info "Update Basic Info Form".<ol style="list-style-type: none">Countries.Time zone.Business Type.Address.Time Zone shall be cascaded on selected Country.Map Pointer should be added to the Address filed to all users pick his location.If User click on Map Icon, Map should be appeared as per screen.If User Click on Map Icon again, Map should be disappeared.Update Basic Info Form shall include "Update" Button, which will take the customer to Home Page.If customer Close the Update Basic Info Form after submitting the Get Start Form , system shall redirect the customer to the Update Basic Info Form.



Snapshot

Get Started for Free

First Name

Last Name

Email Address

Mobile Number

Free Sign Up

[Go to Login?](#)



Update Basic Info

Countries*

Saudi Arabia

▼

Timezone*

Asia/Riyadh

▼

Business Type*

-- Select Option --

▼

Business Name*

Address *

Enter Address

Update



Update Basic Info

Countries*

-- Select Option --

Timezone*

-- Select Option --

Business Type*

-- Select Option --

Business Name*

Address *

Enter Address



Update



3.1.1.2 LOGIN

The customer shall be able to log in using one of the below methods.

- a. Using Email address and Password.
- b. Using Mobile Number.

3.1.1.2.1 EMAIL LOGIN PAGE

ID	Name
ID	[Drive_BR02]
US	The customer shall be able to Login to Carryfy.
AC	<ol style="list-style-type: none">1. The page shall include the “Login” title in the middle of the Page.2. The customer shall be able to log in using one of the below methods.<ol style="list-style-type: none">a. Using Email address and Password.3. Email Login page shall include “Login” button which will take the customer to the home page.4. Email Login page shall include “Remember Me” check box which will save the login credentials.5. Email Login page shall include a “Forgot Password?” hyperlink which will take the customer to the Forgot Password Page.6. Email Login page shall include a “Don't have an Account?” hyperlink which will take the customer to the Sign-Up Page.7. Email Login page shall include a “Login with Mobile Number?” hyperlink which will take the customer to the Mobile Login page.




Snapshot

Login

Email Address

Password


☐ Remember Me [Forgot Password?](#)

Login

[Login with Mobile Number?](#) [Don't have an Account?](#)



3.1.1.2.2 MOBILE LOGIN PAGE

ID	Name
ID	[Drive_BR03]
US	Customer shall be able to Login to Carryfy.
AC	<ol style="list-style-type: none">1. Page shall include the “Login” title in the middle of the Page.2. Customer shall be able to log in using one of the below methods.<ol style="list-style-type: none">a. Using Mobile Number with OTP verification (voice or SMS).3. Mobile Login page shall include “SMS - Voice Call” Radio Button which will able the customer to the select OTP verification method.4. Mobile Login page shall include “Request OTP” Button which will Send OTP Code to the customer based on the select OTP verification method.5. Mobile Login page shall include “OTP” single line input which will be disabled tile the customer click the “Request OTP” Button, then it will be enabled to the customer to be able to enter the code on it.6. Mobile Login page shall include “Login” Button which will take the customer to the home Page.7. Mobile Login page shall include “Don't have an Account?” Hyperlink which will take the customer to the Sign-Up Page.8. Mobile Login page shall include “Login with Email Address? Hyperlink which will take the customer to the Email Login page.



Snapshot

Mobile Number

+966

☒ SMS ☐ Voice Call

Request OTP

OTP

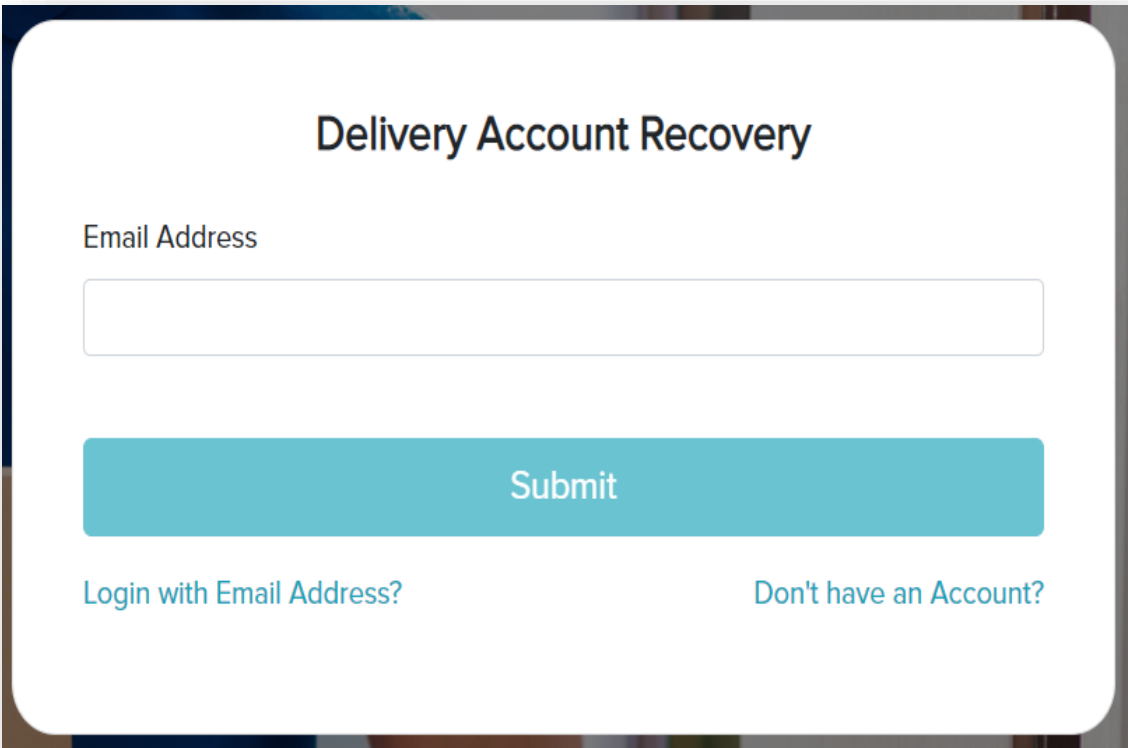
Login

[Login with Email Address?](#) [Don't have an Account?](#)

3.1.1.2.3 FORGOT PASSWORD

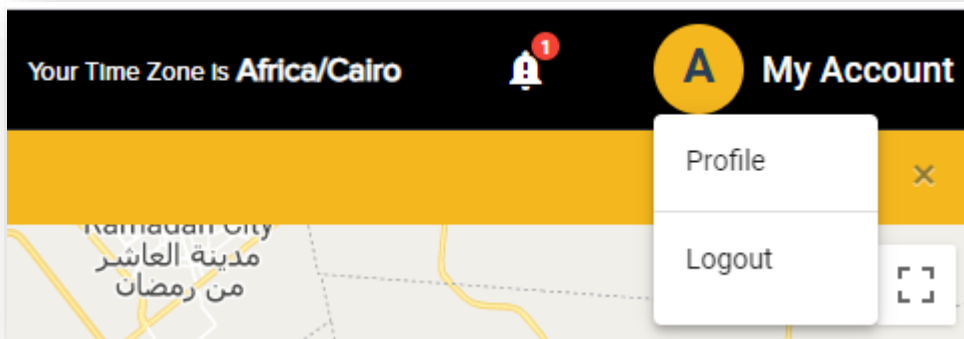
ID	Name
ID	[Drive_BR04]
US	The account owner shall be able to recover his password.



AC	<ol style="list-style-type: none">1. The account owner shall click on “Forgot Password” Icon.2. The account owner will be redirected to Forgot password Page.3. Forgot password Page shall include Email Address, that shall be fulfilled by the account owner.4. Forgot password Page shall include “Submit” button that will send the reset password link to the email if it already exists.5. Message will be popped up with “Reset password link has been sent to your email” and redirect the login page.6. Forgot password Page shall include “Don’t have an Account?” button that will redirect account owner to register Page.7. Forgot password Page shall include “Login with Email Address?” button that will redirect account owner to Login Page.
Snapshot	

3.1.1.3 LOG OUT

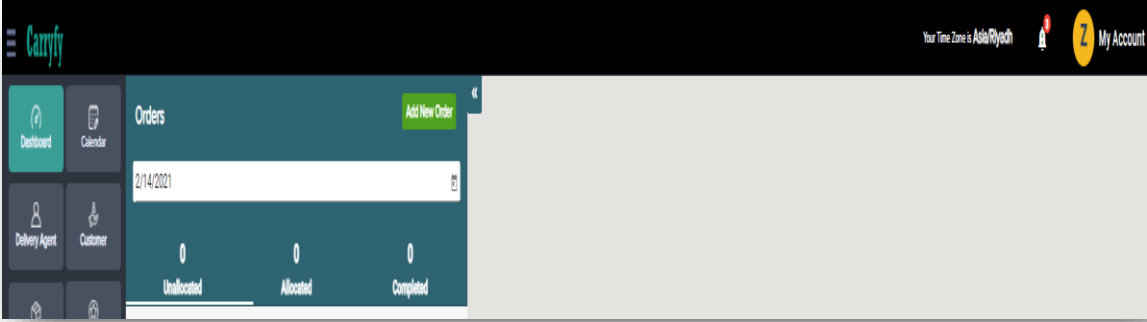


ID	Name
ID	[Drive_BR05]
US	Customer shall be able to Log Out from Carryfy.
AC	<ol style="list-style-type: none"> 1. Customer should be logged In. 2. Customer shall click on "My Account" Icon. 3. Popup menu with two options "Profile – Logout" shall be appear. 4. Customer shall click on "Log Out" Icon that will redirect the customer to the Login Page.
Snapshot	

3.1.2 PAGE HEADER

ID	Name
ID	[Drive_BR06]
US	Web app Header.



AC	<ol style="list-style-type: none"> 1. All pages shall include the Menu Icon at the page header in the left. 2. App logo shall be appeared after the Menu icon. 3. Selected time zone shall appear at the page header in the right. 4. Notification Icon shall appear after time zone. 5. Profile Icon shall appear after the notification icon in the right of header.
Snapshot	


3.1.2.1 MY PROFILE

ID	Name
ID	[Drive_BR07]
US	The account owner Shall be able to click on the “My Account” hyperlink in the top right of the Page.
AC	<ol style="list-style-type: none"> 1. All pages shall include the “My Account” hyperlink in the top right of the Page. 2. The account owner shall click on “My Account” Icon. 3. Popup menu with two options “Profile – Logout” shall be appear. 4. The account owner shall be able to click on “Profile” Icon that will redirect him to the Profile Page. 5. The account owner shall be able to change the language by clicking on the “Select Language” Hyperlink.



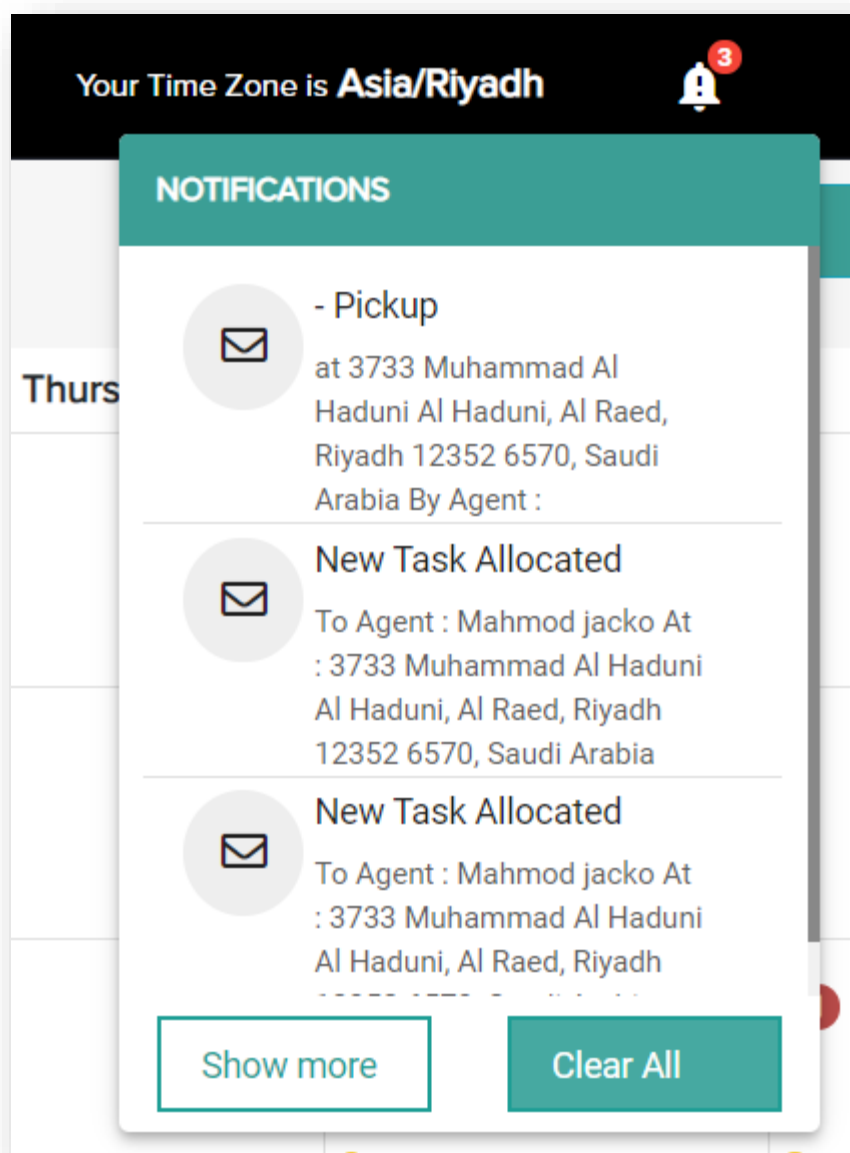
Snapshot	
----------	--

3.1.2.2 NOTIFICATIONS

ID	Name
ID	[Drive_BR08]
US	The account owner Shall be able to click on the “Notification” Icon in the Main Menu in the top right of the Page.
AC	<ol style="list-style-type: none"> 1. All pages shall include the “Notification” button in the top right of the Page. 2. The account owner shall click on “Notification” Icon. 3. All unread notification shall be listed in notification  popup. 4. The count of all unread notification shall be noted in notification icon. 5. All read messages shall be removed from notification popup. 6. Notification popup shall have “show more” button, which will redirect account owner to the notification page to list all system notification history. 7. Notification popup shall have “show more” button, which will mark all notifications as read. 8. Notifications list shall be order by creation date, old is last. 9. A separated document will be sent with all notification and its triggers.



Snapshot



3.1.2.3 LANGUAGE SELECTION

ID	Name
----	------



ID	[Drive_BR09]
US	The customer Shall be able to select the needed language while he is opening the Portal.
AC	<ol style="list-style-type: none"> 1. Customer shall click on “My Account” Icon as per My Profile Section. 2. Popup menu with two options “Profile – Logout” shall be appear. 3. Customer shall click on “Select Language” Hyperlink that will redirect the customer to the Profile Page. 4. Popup shall be appearing with the available language. 5. Available Languages should be “Arabic” & “English”. 6. The Selected language should reflect on all the Portal details. 7. The selected Language shall be highlighted with a different color.
Snapshot	

3.1.2.4CUSTOMER PROFILE

ID	Name
ID	[Drive_BR010]
US	Customer Shall be able to view and edit the profile page.
AC	<ol style="list-style-type: none"> 1. Customer shall click on “My Account” Icon as per My Profile Section. 2. Popup menu with two options “Profile – Logout” shall be appear. 3. Customer shall click on “Profile” Icon that will redirect the customer to the Profile Page. 4. The Profile Page shall divided into 2 section, profile details & Package Information. 5. Profile details section shall include “Profile Picture” with ability to change it. 6. Profile details section shall include Full name, Role, Mobile Number, Email, Time Zone and Address. 7. Profile details section shall include “Edit Profile” button to enable customer edit the main information. 8. Profile details section shall include “Back <-” Icon which redirect customer to the previous page. 9. Package Information section shall include all Package Information Form with view mode only. 10.
Snapshot	



ManageTeamz

DashboardCalendar

Delivery AgentCustomer

ItemCustomer Ratings

Reports +

←

ZZ

Change Photo

Zara Zaki

Administrator

Mobile : +201005539749

Email : ahmed.hussien@outlook.com

Time Zone : Asia/Riyadh

Address : 3511 Ash Shaikh Abdullah Al Anqari, Al Wurud, Riyadh 12252 7240, Saudi Arabia

Edit Profile

Profile Details

Package Information

Package Name	FREE
Package Activated Date	FEB 8, 2021
Package Validity Date	FEB 21, 2021
Total Allocated Employees	2
Remaining Employees	1
Selected Task	SINGLE PICKUP SINGLE DELIVERY
Auto Allocation	<input type="checkbox"/>

Enable this option to automatically assign Task to your Agent. You can select the assignment logic that best suits your business needs.

←

ZZ

Change Photo

Zara Zaki

Administrator

Mobile : +201005539749

Email : ahmed.hussien@outlook.com

Time Zone : Asia/Riyadh

Address : 3511 Ash Shaikh Abdullah Al Anqari, Al Wurud, Riyadh 12252 7240, Saudi Arabia

Edit Profile



Package Information

Package Name	FREE
Package Activated Date	FEB 8, 2021
Package Validity Date	FEB 21, 2021
Total Allocated Employees	2
Remaining Employees	1
Selected Task	SINGLE PICKUP SINGLE DELIVERY
Auto Allocation	<input type="checkbox"/>
Enable this option to automatically assign Task to your Agent. You can select the assignment logic that best suits your business needs.	

3.1.2.4.1 EDIT PROFILE

ID	Name
ID	[Drive_BR011]
US	The customer Shall be able to click on the “Edit Profile” button in the top right of the Profile Page.
AC	<ol style="list-style-type: none"> 1. The Profile details s shall include “Edit Profile” button to enable customer to edit the main information. 2. When customer click on “Edit Profile” button, system shall redirect to Edit profile Page.



3. Customer shall be able to edit all attribute form with read only “No” as per [Edit Profile](#) Form.
4. Edit Profile Page shall include “Cancel” button, which will take the customer to Profile Page.
5. Edit Profile Page shall include “Save Changes” button, which will Save all customer changes with success message “Profile Details Updated Successfully” and redirect to Profile Page.

Snapshot

3.1.2.4.2 AUTO ALLOCATION

ID	Name
ID	[Drive_BR012]
US	The customer Shall be able to enable the “Auto Allocation” flag, in the End of the Profile Page.
AC	<ol style="list-style-type: none"> 1. The Profile details s shall include “Auto Allocation” flag to enable automatically assign Task to Agents “will be described later”.



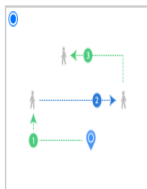
2. Add the below description below the “Auto Allocation” flag: “Enable this option to automatically assign Task to your Agent. You can select the assignment logic that best suits your business needs.”.
3. When customer Enable on ““Auto Allocation” flag, new attributes shall be appeared on the profile details Page “Select a method to auto-allocate the tasks – Request Expires in Sec – Maximum Radius in KM” . as per screenshot.
4. When customer Enable on ““Auto Allocation” flag, Save button shall appear to save all changes that customer entered.

Snapshot

Auto Allocation

Enable this option to automatically assign Task to your Agent. You can select the assignment logic that best suits your business needs.

Select a method to auto-allocate the tasks



One By One

Sends the task request notification to the Agent nearest to the task Location. If the Agent doesn't accept the task within the request expiry time, the task request is sent to the next nearest Agent. If no Agent accepts the task, it remains unassigned.

Request Expires in Sec *

30

Maximum Radius in Km *

10

SAVE

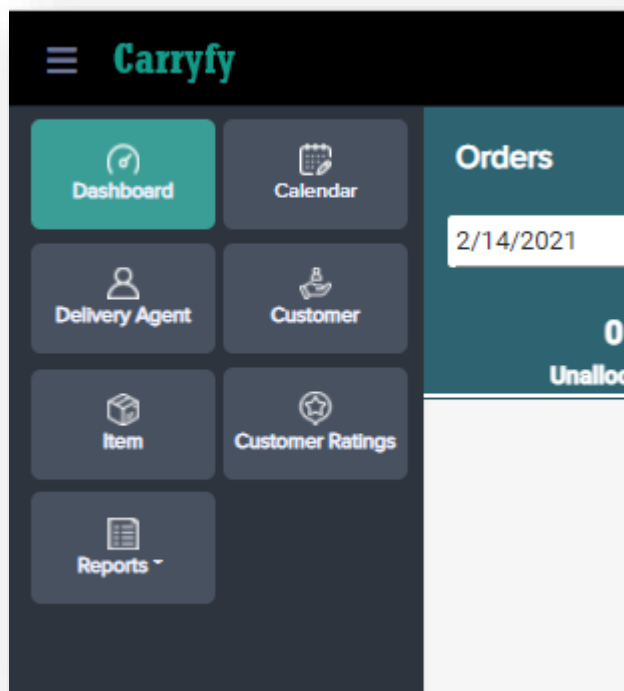
3.1.3 MAIN MENU

ID	Name
ID	[Drive_BR013]
US	The customer Shall be able to click on the “Main Menu” Icon in the top left of the Page.
AC	1. All pages shall include the Menu Icon as Snapshot at the page header in the left.



2. Menu shall be toggle “Show – Hide”.
3. Menu shall include “Dashboard – Calendar – Delivery Agent – Customer – Item – Customer Ratings – Reports”

Snapshot

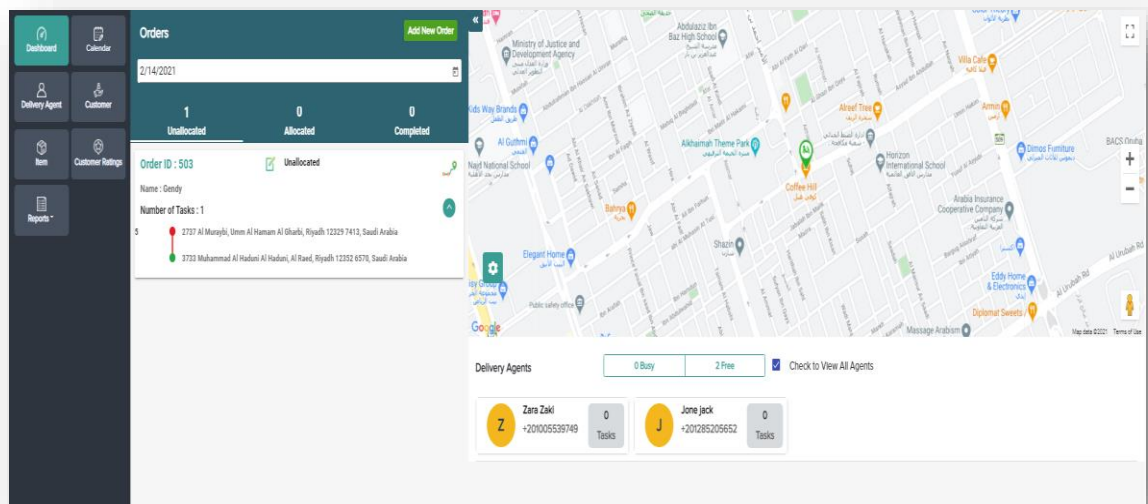
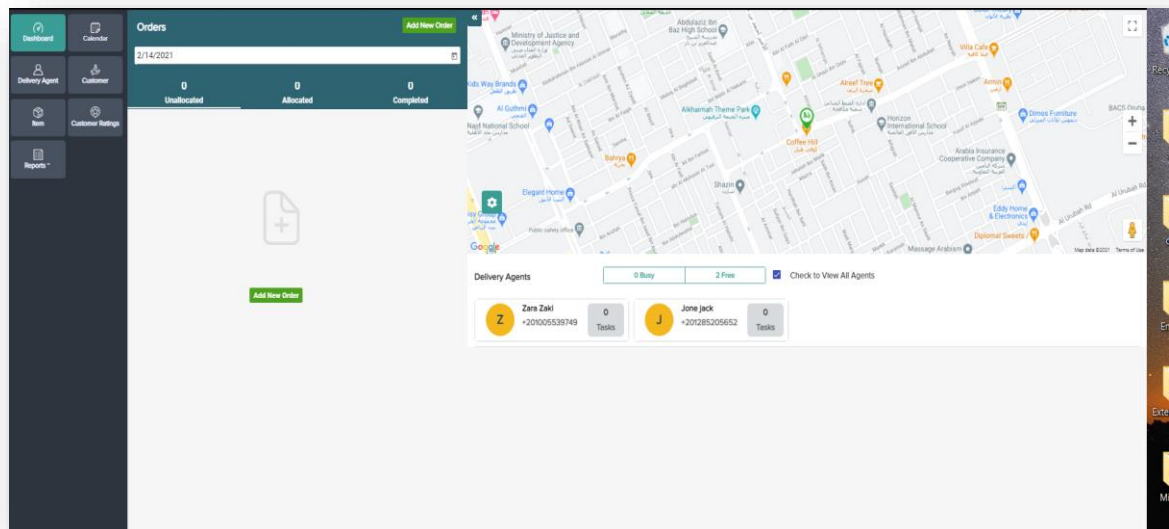


3.1.3.1 DASHBOARD

ID	Name
ID	[Drive_BR014]
US	The customer Shall be able to click on the “Dashboard” Icon in the Main Menu in the top left of the Page.
AC	<ol style="list-style-type: none"> 1. Dashboard page shall include three sections. 2. The first section shall include “Add order” button and grid of all order filtered by the selected date. 3. The second section shall include “google map with setting option. 4. The 3th section shall include list of Delivery Agents with the ability to filter them by status “busy – free – all”



Snapshot





Orders

Add New Order

2/14/2021

1	0	0
Unallocated	Allocated	Completed

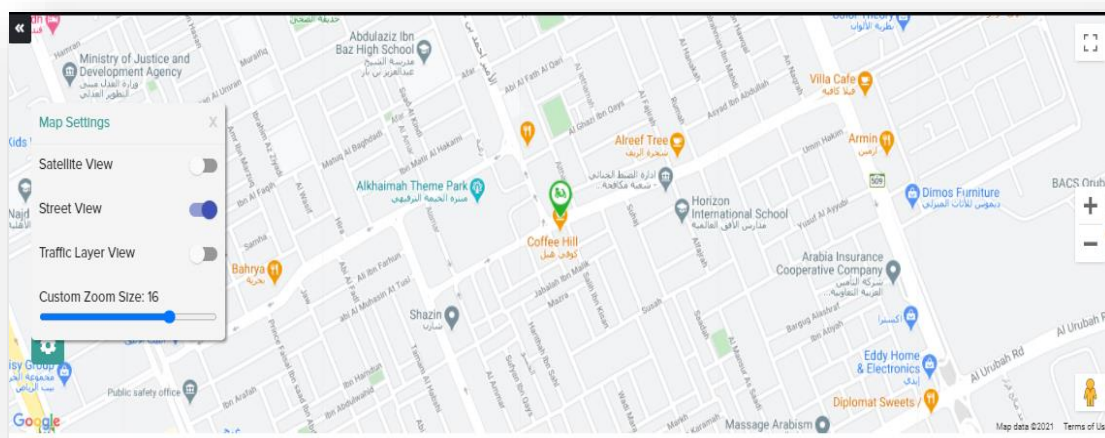
Order ID : 503

Name : Gendy

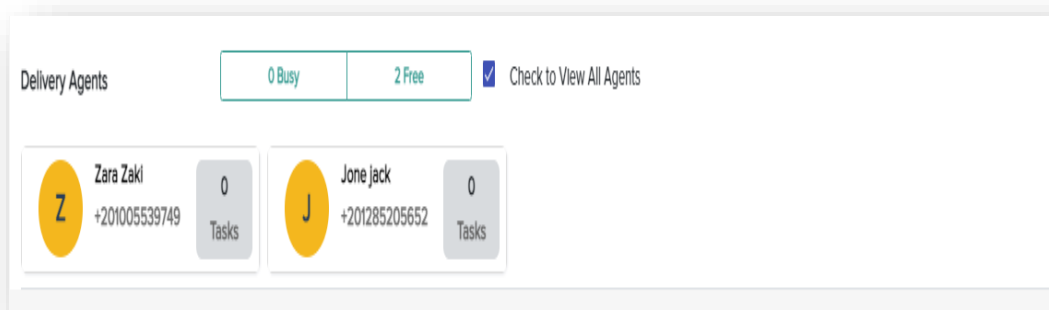
Number of Tasks : 1

Unallocated

Section 1



Section2



Section 3

3.1.3.1.1 ORDER SECTION

ID	Name
ID	[Drive_BR015]
US	The account owner Shall be able to click on the “Add New Order” Button in the Dashboard.
AC	<ol style="list-style-type: none"> 1. Order Section shall include the “Add New Order” Button in the top right of the Section. 2. Order Section is divided to three section based on order status “Unallocated – Allocated - Completed”. 3. The Unallocated section shall list all order associated to the logged in account with the status “Un Allocated”. 4. The Allocated section shall list all order associated to the logged in account with the status “Allocated – Accepted – InProgress - In Supplier Place - Products Picked up”. 5. The Completed section shall list all order associated to the logged in account with the status “Delivered - Delivered Back”. 6. The account owner shall be able to filter order list by task date.



Snapshot

Orders

Add New Order

Auto allocation is enabled

2/16/2021

0
Unallocated

2
Allocated

1
Completed

Add New Order



Orders

Add New Order

Auto allocation is enabled

2/16/2021

1

Unallocated


0


Allocated

3

Completed

Order ID : 517

 Unallocated



Name : Gendy

Number of Tasks : 1

642

4087 Prince Muhammad Bin Abdulaziz Rd, As Sulimaniyah, Riyadh 12223 8737, Saudi Arabia

3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia



Orders

Add New Order

Auto allocation is enabled

2/16/2021

1

Unallocated

0

Allocated

3

Completed

Order ID : 513

Delivered

Name : Gendy

Number of Tasks : 1

638

Makkah Al Mukarramah Rd, Dhahrat Laban, Riyadh 12565, Saudi Arabia

3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia

Order ID : 515

Delivered

Name : Gendy

Number of Tasks : 1

Order ID : 516

Delivered



3.1.3.1.1.1 ADD ORDERS

ID	Name
ID	[Drive_BR016]
US	Add new order.
AC	<ol style="list-style-type: none">1. The account owner shall be able to click on “Add New Order” Button.2. The Add order process will be in three steps “Pickup Details - Delivery Details -3. For the Pickup Details step:<ul style="list-style-type: none">- Account owner shall select Delivery Type.- Account owner shall select Pickup Time.- Account owner shall select Pickup Location.- Account owner shall insert Pickup Phone Number.- If delivery type is “Multi Pickup and Single Delivery” Account owner shall select items to be delivered or insert it.- If account owner writes the item direct it will be created in items.- Pickup Time shall be in the future.4. For the Delivery Details step:<ul style="list-style-type: none">- Account owner shall select Delivery At.- Account owner shall insert Order ID
Snapshot	



3.1.3.1.1.1 SINGLE PICKUP AND MULTI DELIVERY

ID	Name
ID	[Drive_BR017]
US	Add new order.
AC	<ol style="list-style-type: none"> 1. The account owner shall be able to click on “Add New Order” Button. 2. The account owner shall select Deliver type “Single Pickup and Multi Delivery”. 3. The Add order process will be in three steps “Pickup Details - Delivery Details - Other Details” 4. For the Pickup Details step: <ul style="list-style-type: none"> - Account owner shall select Pickup Time. - Account owner shall select Pickup Location. - Account owner shall insert Pickup Phone Number. - Pickup Time shall be in the future. - Account owner shall click on Next button. - Stage will be changed to “Delivery Details step”. 5. For the Delivery Details step: <ul style="list-style-type: none"> - Account owner shall select Delivery At. - Delivery Time Should be Greater than Pickup Time. - Account owner shall insert Receiver Name.



- Account owner shall insert Receiver Phone Number.
- Account owner shall insert Receiver Email.
- Account owner shall insert Receiver Address.
- Account owner shall select Receiver.
- If Account owner select the Receiver, all fields "Receiver Name - Receiver Phone Number - Receiver Email - Receiver Address" will be retrieved from the selected receiver record and will be read only.
- Account owner can add new receiver from "New" button that shall exist in front of select receiver attribute.
- All receivers' records are the existing customers.
- Account owner shall select items to be delivered or insert it.
- System Shall auto generate Order ID with predefined prefix like 'Ord_01' and it will be incremental.
- If account owner writes the item direct it will be created in items.
- Account owner shall be able to click on "Next" button.
- "Add more" button shall appear after clicking on next button to allow account owner adding more Delivery details.
- When account owner clicks on "Add more" button, new Delivery details section under the previous one will appear, and owner can fill it.
- Account owner shall be able to click on "Next" button again.
- Stage will be changed to "Other Details step".

6. For the Other Details step:

- Account owner shall insert Sender Name.
 - Account owner shall insert Sender Mobile Number.
 - Account owner shall insert Sender Address.
 - Account owner shall select Schedule Status.
 - Available value in "Schedule Status" is "Unallocated" and it is the default value, "Allocated".
 - When account owner select "Allocated" as the Schedule Status, new attribute will appear with name "To Delivery Agent" which allow to the owner select the allocated agent.
 - Account owner shall insert Geo Location Meters.
 - Account owner shall click on "Add order" button to create the order.
- 7.** The order will be created with status "Unallocated" and substates "Unallocated" if owner create it without allocation.
 - 8.** If account owner allocated the order when creating process, the Status will be "Allocated" and substates "Allocated".
 - 9.** The Unallocated order will be listed in the Unallocated section, Owner can click on the order to View it and change its Status.
 - 10.** If Auto Allocation is enabled, the order will be allocated to the nearest active agent else the record will be allocated manually.
 - 11.** No of Tasks that will be created is equal No of Delivery details added.



12. All stages Shall contain Next and Back button, Except First Stage shall have Next Only, and last stage shall have Back and Add Order Button.

Snapshot

The screenshot shows the 'Add Order' form at the 'Pickup Details' stage. The form has a progress bar at the top with three steps: 1. Pickup Details (active), 2. Delivery Details, and 3. Other Details. The 'Pickup Detail' section contains three input fields: 'Pickup Time' with a date and time picker set to '2/17/2021, 20:27:23', 'Pickup Location' with a text input 'Umm Al Hamam Al Gharbi, Riyadh Saudi Arabia' and a location pin icon, and 'Pickup Phone Number' with a text input '+966- 561924417'. A 'Next' button is located at the bottom right of the form.

The screenshot shows the 'Add Order' form at the 'Delivery Details' stage. The form has a progress bar at the top with three steps: 1. Pickup Details, 2. Delivery Details (active), and 3. Other Details. The 'Delivery Details:1' section contains several input fields: 'Delivery At' with a date and time picker set to '2/17/2021, 23:29:18', 'Order ID' with a text input '444', 'Select Receiver' with a dropdown menu showing 'Gendy' and a 'New' button, 'Receiver Name' with a text input 'Gendy', 'Receiver Phone Number' with a text input '+20 - 1005461852', 'Receiver Email' with a text input 'zaza2@drb.com', 'Receiver Address' with a text input '3733 Muhammad Al Haduni Al Haduni, Al Raed, Riya' and a location pin icon, and 'Items' with a dropdown menu showing 'Box'. There is also a 'New Item' section with a text input 'pmp'. At the bottom, there are 'Previous', '+ Add More', and 'Next' buttons.



← Edit Order

Delivery type
Single Pickup and Multi Delivery

Pickup Details Delivery Details 3 Other Details

Other Details

Sender Name Sender Mobile Number * Sender Address Schedule Status

maza +966 561924417 Enter a location Unallocated

Geo Location Meters *

0

Previous Update Order

3.1.3.1.1.2 MULTI PICKUP AND SINGLE DELIVERY

ID	Name
ID	[Drive_BR018]
US	Add new order.
AC	<ol style="list-style-type: none"> 1. The account owner shall be able to click on “Add New Order” Button. 2. The account owner shall select Deliver type “Multi Pickup and Single Delivery”. 3. The Add order process will be in three steps “Pickup Details - Delivery Details - Other Details” 4. For the Pickup Details step: <ol style="list-style-type: none"> i. Account owner shall select Pickup Time. ii. Account owner shall select Pickup Location. iii. Account owner shall insert Pickup Phone Number. iv. Account owner shall select items to be delivered or insert it. v. If account owner writes the item direct it will be created in items. vi. Pickup Time shall be in the future.



- vii. Account owner shall be able to click on “Next” button.
 - viii. “Add more” button shall appear after clicking on next button to allow account owner adding more Pickup details.
 - ix. When account owner clicks on “Add more” button, new Pickup details section under the previous one will appear, and owner can fill it.
 - x. Account owner shall be able to click on “Next” button again.
 - xi. Stage will be changed to “Delivery Details step”.
- 5. For the Delivery Details step:**
- i. Account owner shall select Delivery At.
 - ii. Delivery Time Should be Greater than Pickup Time.
 - iii. Account owner shall insert Receiver Name.
 - iv. Account owner shall insert Receiver Phone Number.
 - v. Account owner shall insert Receiver Email.
 - vi. Account owner shall insert Receiver Address.
 - vii. Account owner shall select Receiver.
 - viii. If Account owner select the Receiver, all fields “Receiver Name - Receiver Phone Number - Receiver Email - Receiver Address “will be retrieved from the selected receiver record and will be read only.
 - ix. Account owner can add new receiver from “New” button that shall exist in front of select receiver attribute.
 - x. All receivers’ records are the existing customers.
 - xi. Account owner shall be able to click on “Next” button.
 - xii. Stage will be changed to “Other Details step”.
- 6. For the Other Details step:**
- i. Account owner shall insert Sender Name.
 - ii. Account owner shall insert Sender Mobile Number.
 - iii. Account owner shall insert Sender Address.
 - iv. Account owner shall select Schedule Status.
 - v. Available value in “Schedule Status” is “Unallocated” and it is the default value, “Allocated”.
 - vi. When account owner select “Allocated” as the Schedule Status, new attribute will appear with name” To Delivery Agent” which allow to the owner select the allocated agent.
 - vii. Account owner shall insert Geo Location Meters.
 - viii. Account owner shall click on “Add order” button to create the order.
- 7.** The order will be created with status “Unallocated” and substates “Unallocated” if owner create it without allocation.
- 8.** If account owner allocated the order when creating process, the Status will be “Allocated” and substates “Allocated”.
- 9.** The Unallocated order will be listed in the Unallocated section, Owner can click on the order to View it and change its Status.
- 10.** If Auto Allocation is enabled, the order will be allocated to the nearest active agent else the record will be allocated manually.



11. No of Tasks that will be created is equal No of Pickup details added.
12. All stages Shall contain Next and Back button, Except First Stage shall have Next Only, and last stage shall have Back and Add Order Button.

Snapshot

The screenshot shows a web application interface for adding an order. At the top left is a back arrow and the text 'Add Order'. At the top right is a 'Delivery Type' dropdown menu with 'Multi Pickup and Single Delivery' selected. Below this is a progress bar with three steps: '1 Pickup Details' (active), '2 Delivery Details', and '3 Other Details'. The 'Pickup Details' section contains the following fields:

- Pickup Time ***: A date and time picker showing '2/17/2021, 21:25:09' with a calendar icon.
- Pickup Location ***: A text field with 'Unnamed Road, 12329 الرياض, أم الحمام الغربي, الرياض' and a location pin icon.
- Pickup Phone Number**: A text field with '+966~ 561924417' and a Saudi Arabia flag icon.
- Items ***: A dropdown menu showing 'Iphone' with a downward arrow.
- New Items**: A section with 'Ex: Mobile,Laptop' and a text field 'Enter New Item'.

A green 'Next' button is located at the bottom right of the form.



1 Pickup Details

Delivery Details

3 Other Details

Pickup Details: 1

Pickup Time *
2/17/2021, 21:25:09

Pickup Location *
Unnamed Road, 12329 الرياض الغربي, الریاض, Ur

Pickup Phone Number
+966 561924417

Items *
Iphone

New Items Ex: Mobile,Laptop
Enter New Item

Pickup Details: 2

Pickup Time *
2/17/2021, 20:38:02

Pickup Location *
Al Urubah Rd, Umm Al Hamam Al Gharbi, Riya

Pickup Phone Number
+966 561924417

Items *
laptop

New Items Ex: Mobile,Laptop
Enter New Item

AddNext

Edit Order

Delivery type
Multi Pickup and Single Delivery

Pickup Details

2 Delivery Details

3 Other Details

Delivery Details

Delivery At *
2/17/2021, 21:39:00

Order ID
pp

Select Receiver
FoFO

New

Receiver Name *
FoFO

Receiver Phone Number *
+966 561924417

Receiver Email
fofo@drb.com

Receiver Address *
3787, King Saud University, Riyadh 12

PreviousNext



Edit Order

Delivery type
Single Pickup and Multi Delivery

Pickup Details

Delivery Details

3 Other Details

Other Details

Sender Name

maza

Sender Mobile Number *

+966 561924417

Sender Address

Enter a location

Schedule Status

Unallocated

Geo Location Meters *

0

Previous

Update Order

3.1.3.1.1.3 SINGLE PICKUP AND SINGLE DELIVERY

ID	Name
ID	[Drive_BR019]
US	Add new order.
AC	<ol style="list-style-type: none"> The account owner shall be able to click on “Add New Order” Button. The account owner shall select Deliver type “Single Pickup and Multi Delivery”. The Add order process will be in three steps “Pickup Details - Delivery Details - Other Details” For the Pickup Details step: <ol style="list-style-type: none"> Account owner shall select Pickup Time. Account owner shall select Pickup Location. Account owner shall insert Pickup Phone Number. Pickup Time shall be in the future. Account owner shall click on Next button. Stage will be changed to “Delivery Details step”. For the Delivery Details step:



- i. Account owner shall select Delivery At.
- ii. Delivery Time Should be Greater than Pickup Time.
- iii. Account owner shall insert Receiver Name.
- iv. Account owner shall insert Receiver Phone Number.
- v. Account owner shall insert Receiver Email.
- vi. Account owner shall insert Receiver Address.
- vii. Account owner shall select Receiver.
- viii. If Account owner select the Receiver, all fields "Receiver Name - Receiver Phone Number - Receiver Email - Receiver Address" will be retrieved from the selected receiver record and will be read only.
- ix. Account owner can add new receiver from "New" button that shall exist in front of select receiver attribute.
- x. All receivers' records are the existing customers.
- xi. Account owner shall select items to be delivered or insert it.
- xii. System Shall auto generate Order ID with predefined prefix like 'Ord_01' and it will be incremental.
- xiii. If account owner writes the item direct it will be created in items.
- xiv. Account owner shall be able to click on "Next" button.
- xv. Stage will be changed to "Other Details step".

6. For the Other Details step:

- i. Account owner shall insert Sender Name.
 - ii. Account owner shall insert Sender Mobile Number.
 - iii. Account owner shall insert Sender Address.
 - iv. Account owner shall select Schedule Status.
 - v. Available value in "Schedule Status" is "Unallocated" and it is the default value, "Allocated".
 - vi. When account owner select "Allocated" as the Schedule Status, new attribute will appear with name "To Delivery Agent" which allow to the owner select the allocated agent.
 - vii. Account owner shall insert Geo Location Meters.
 - viii. Account owner shall click on "Add order" button to create the order.
- 7.** The order will be created with status "Unallocated" and substates "Unallocated" if owner create it without allocation.
 - 8.** If account owner allocated the order when creating process, the Status will be "Allocated" and substates "Allocated".
 - 9.** The Unallocated order will be listed in the Unallocated section, Owner can click on the order to View it and change its Status.
 - 10.** If Auto Allocation is enabled, the order will be allocated to the nearest active agent else the record will be allocated manually.
 - 11.** There is one Task per order will be created.
 - 12.** All stages Shall contain Next and Back button, Except First Stage shall have Next Only, and last stage shall have Back and Add Order Button.



Snapshot

← Add Order

Delivery Type
Single Pickup and Single Delivery

1 Pickup Details 2 Delivery Details 3 Other Details

Pickup Details

Pickup Time * 2/17/2021, 21:48:30

Pickup Location * Umm Al Hamam Al Gharbi, Riyadh 11564, Sau

Pickup Phone Number +966- 561924417

Next

1 Pickup Details 2 Delivery Details 3 Other Details

Delivery Details

Delivery At * Select Delivery Time

Order ID 44

Select Receiver Gendy New

Receiver Name * Gendy

Receiver Phone Number * +20 1005461852

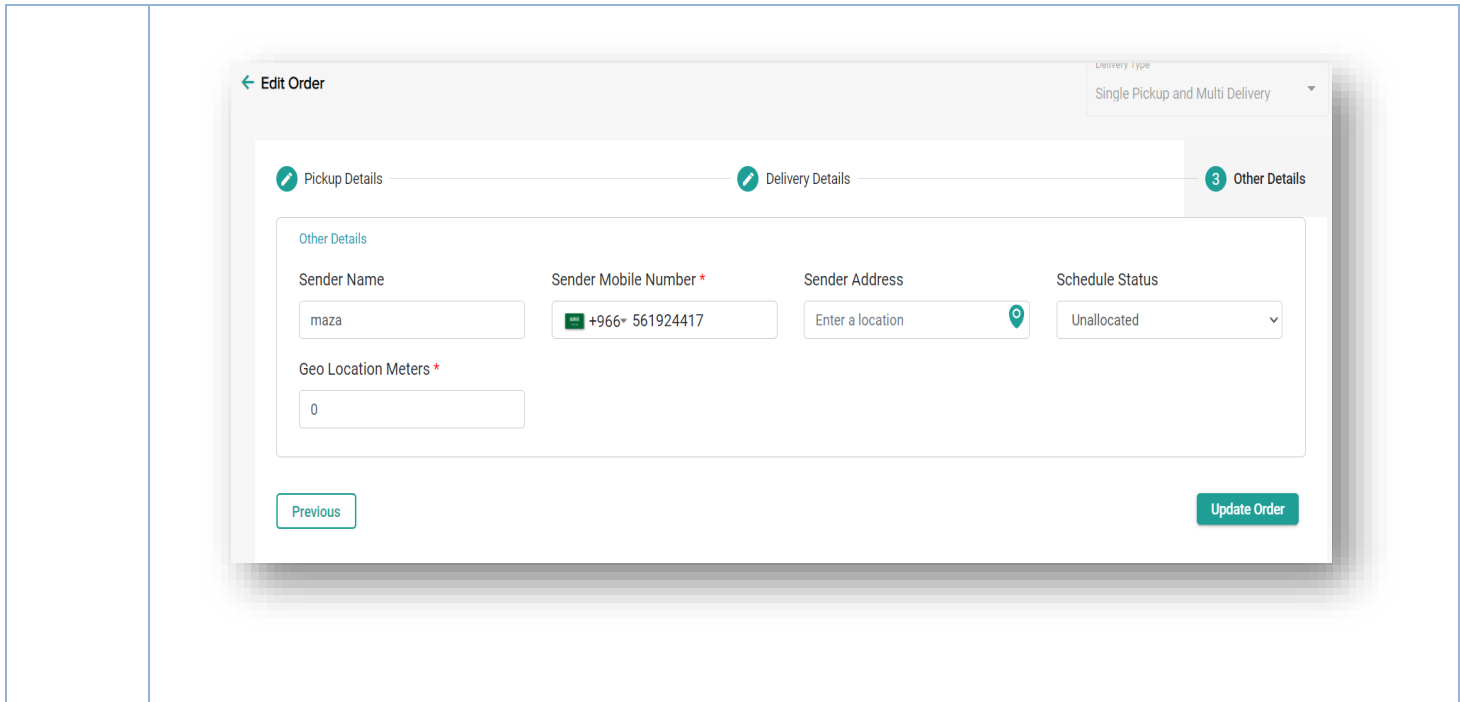
Receiver Email zaza2@drb.com

Receiver Address * 3733 Muhammad Al Haduni Al Hadi

Items Box

New Item Ex: Mobile,Laptop
Enter New Item

Previous Next



3.1.3.1.1.2.1 UNALLOCATED ORDERS

CARRYFY DOCUMENTATION 44



5. Details Section Pickup details and Delivery details.
6. Pickup details shall include:
 - Task ID.
 - Sub Status.
 - Pickup location.
 - Pickup date.
 - Allocate to an Agent “it is option set that allow the owner to allocate order to one of the active drivers agent.
 - Allocate button “that allow to allocate the order to the selected Driver agent”.
7. Delivery details shall include:
 - Sub Status.
 - Receiver Name.
 - Mobile.
 - Delivery Time.
 - Address.
 - Items.
8. If the owner click on the allocate button, the sub status will be changed to Allocated.

Snapshot



Orders

Add New Order

Auto allocation is enabled

2/17/2021

2
Unallocated

1
Allocated

2
Completed

Order ID : 521

Name : new receverrr

Number of Tasks : 1

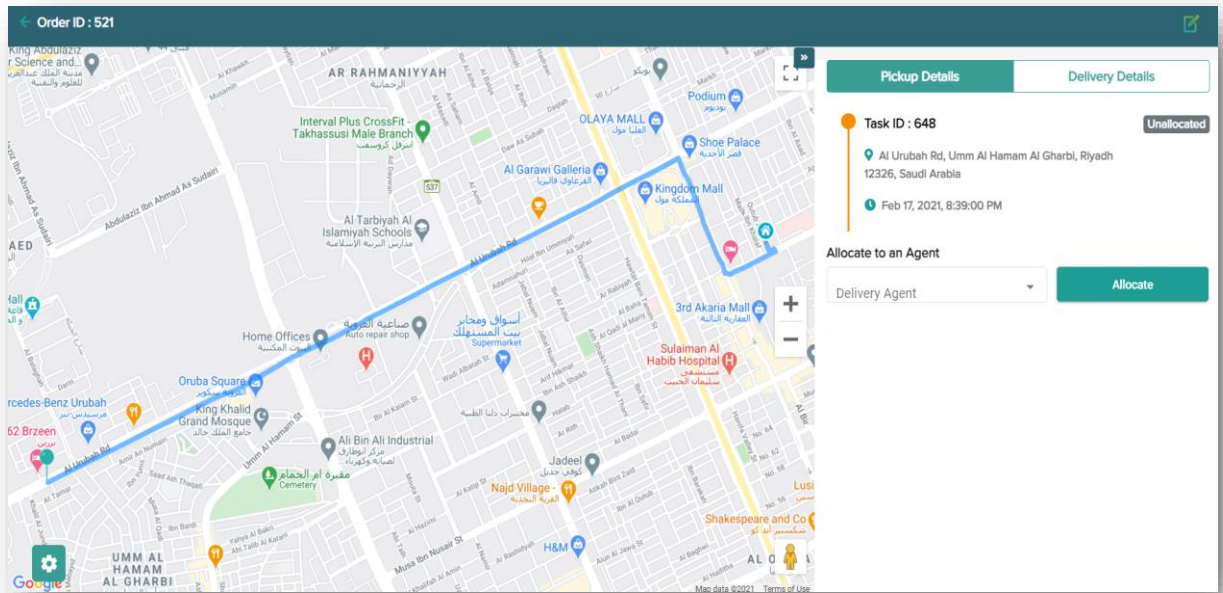
Unallocated

Order ID : 523

Name : Gendy

Number of Tasks : 1

Unallocated





Pickup Details

Delivery Details

Task ID : 648

Unallocated

📍

Al Urubah Rd, Umm Al Hamam Al Gharbi, Riyadh
12326, Saudi Arabia

🕒

Feb 17, 2021, 8:39:00 PM






Allocate to an Agent

Delivery Agent

▼

Allocate



Pickup Details	Delivery Details
 Receiver Name new receverr	Unallocated
<hr/>	
 Mobile +966561922224	
<hr/>	
 Delivery Time Feb 17, 2021, 8:43:00 PM	
<hr/>	
 Address 11321 Street Number 94, Al Olaya, Riyadh 12214, Saudi Arabia	
<hr/>	
Items	
 Iphone, laptop	

3.1.3.1.1.2.2 ALLOCATED ORDERS

ID	Name
----	------



ID	[Drive_BR021]
US	Account owner shall be able to view unallocated orders.
AC	<ol style="list-style-type: none"> 1. The account owner shall be able to click on “Order Number” in the list of orders in dashboard. 2. The system shall redirect account owner to view order Page. 3. View order Page shall divide to two sections: <ul style="list-style-type: none"> - Map. - Details. 4. Map section shall include the routing path from assigned driver location to Pickup to Destination. 5. Details Section “Pickup details - Delivery details and Driver”. 6. Pickup details shall include: <ul style="list-style-type: none"> - Task ID. - Sub Status. - Pickup location. - Pickup date. - Allocate to an Agent “it is option set that allow the owner to allocate order to one of the active drivers agent. - Update button “that allow to change order Status”. - The Status value available is “Unallocated – Declined – Started Ride -In Supplier Place - Products Picked up – Delivered - Delivered Back”. 7. Delivery details shall include: <ul style="list-style-type: none"> - Sub Status. - Receiver Name. - Mobile. - Delivery Time. - Address. - Items. 8. Driver shall include: <ul style="list-style-type: none"> - Emp ID. - Name. - Mobile. - Email Address. 9. If the owner clicks on the allocate button, the sub status will be changed to Allocated.
Snapshot	



Orders

Add New Order

Auto allocation is enabled

2/17/2021

1

1


4


Unallocated

Allocated

Completed


Order ID : 522

 In-Progress



Name : FoFO

Number of Tasks : 2





Order ID : 522

Pickup DetailsDelivery DetailsDriver

Task ID : 649

Started Ride

+966561924417

Unnamed Road, 12329 الرياض الغربي, الرياض 12329, Saudi Arabia

lphone

Feb 17, 2021, 9:25:00 PM

Task ID : 650

Started Ride

+966561924417

Al Urubah Rd, Umm Al Hamam Al Gharbi, Riyadh 12326, Saudi Arabia

laptop

Feb 17, 2021, 8:38:00 PM

Order Status

Status





Started Ride

Update



Pickup Details	Delivery Details	Driver
<div><div>●</div><div>Task ID : 649<div>Started Ride</div><div>+966561924417</div><div>Unnamed Road, 12329 أم الحمام الغربي، الرياض 12329, Saudi Arabia</div><div>P Iphone</div><div>Feb 17, 2021, 9:25:00 PM</div></div></div>		
<div><div>●</div><div>Task ID : 650<div>Started Ride</div><div>+966561924417</div><div>Al Urubah Rd, Umm Al Hamam Al Gharbi, Riyadh 12326, Saudi Arabia</div><div>P laptop</div><div>Feb 17, 2021, 8:38:00 PM</div></div></div>		
<div>Order Status<div>Status<div>Started Ride</div></div><div>Update</div></div>		



Pickup Details	Delivery Details	Driver
<div><div></div><div>Receiver Name</div></div> <div>FoFO</div>		<div>Started Ride</div>
<div><div></div><div>Mobile</div></div> <div>+966561924417</div>		
<div><div></div><div>Delivery Time</div></div> <div>Feb 17, 2021, 9:39:00 PM</div>		
<div><div></div><div>Address</div></div> <div>3787, King Saud University, Riyadh 12372 7666, Saudi Arabia</div>		



Pickup Details

Delivery Details

Driver



Emp ID : 49863



Mahmod



+966508427364



hhusayn@scega.gov.sa



3.1.3.1.1.2.3 COMPLETED ORDERS

ID	Name
ID	[Drive_BR022]
US	Account owner shall be able to view unallocated orders.
AC	<ol style="list-style-type: none"> The account owner shall be able to click on “Order Number” in the list of orders in dashboard. The system shall redirect account owner to view order Page. View order Page shall divide to two sections: <ul style="list-style-type: none"> Map. Details. Map section shall include the routing path during the journey. Details Section Pickup “details - Delivery details - Driver and History”. Pickup details shall include: <ul style="list-style-type: none"> Task ID. Sub Status. Pickup location. Pickup date. Delivery details shall include: <ul style="list-style-type: none"> Sub Status. Receiver Name. Mobile. Delivery Time. Address. Items. Feedback. Signature. Product Image. Rejection reason if exist and if status is Delivered back. Driver shall include: <ul style="list-style-type: none"> Emp ID. Name. Mobile.



- Email Address.

9. History shall include:

- Distance in KM.
- Journey duration.

Snapshot

Orders

Add New Order

Auto allocation is enabled

2/17/2021

1
Unallocated

0
Allocated

5
Completed

Order ID : 519

Delivered

Name : Gendy

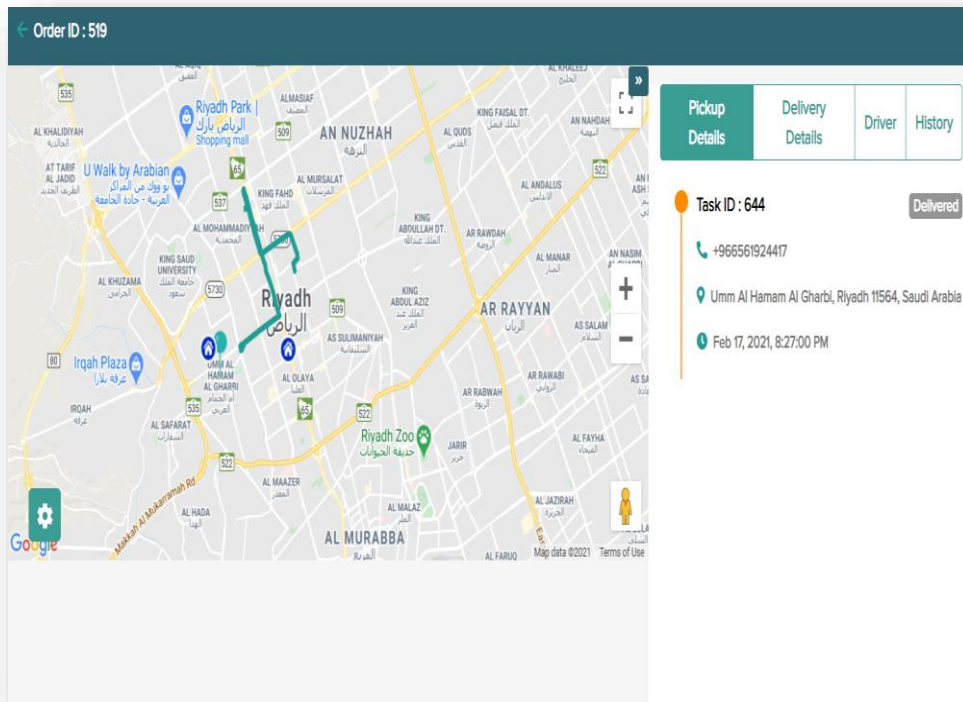
Number of Tasks : 2

Order ID : 520

Delivered

Name : new receveerrr






Number of Tasks : 2





Pickup Details	Delivery Details	Driver	History
<div><div></div><div>Task ID : 644</div><div>Delivered</div><div><div></div>+966561924417</div><div><div></div>Umm Al Hamam Al Gharbi, Riyadh 11564, Saudi Arabia</div><div><div></div>Feb 17, 2021, 8:27:00 PM</div></div>			



Pickup Details	Delivery Details	Driver	History
<div><div></div><div><div>Receiver Name</div><div>Gendy</div></div></div>		<div>Delivered</div>	
<hr/>			
<div><div></div><div><div>Mobile</div><div>+201005461852</div></div></div>			
<hr/>			
<div><div></div><div><div>Delivery Time</div><div>Feb 17, 2021, 11:29:00 PM</div></div></div>			
<hr/>			
<div><div></div><div><div>Address</div><div>3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia</div></div></div>			
<hr/>			
<div><div></div><div><div>Items</div><div>Box, pmp</div></div></div>			



Pickup Details	Delivery Details	Driver	History
<div><div>M</div><div><div>Emp ID : 49863</div><div><div><div></div></div> Mahmod</div><div><div><div></div></div> +966508427364</div><div><div><div></div></div> hhusayn@scega.gov.sa</div></div></div>			



Pickup
Details

Delivery
Details

Driver

History

Start

11.42 kms. About 2 hours, 34 mins

Destination

3.1.3.1.1.3 UPDATE ORDER

ID	Name
ID	[Drive_BR023]



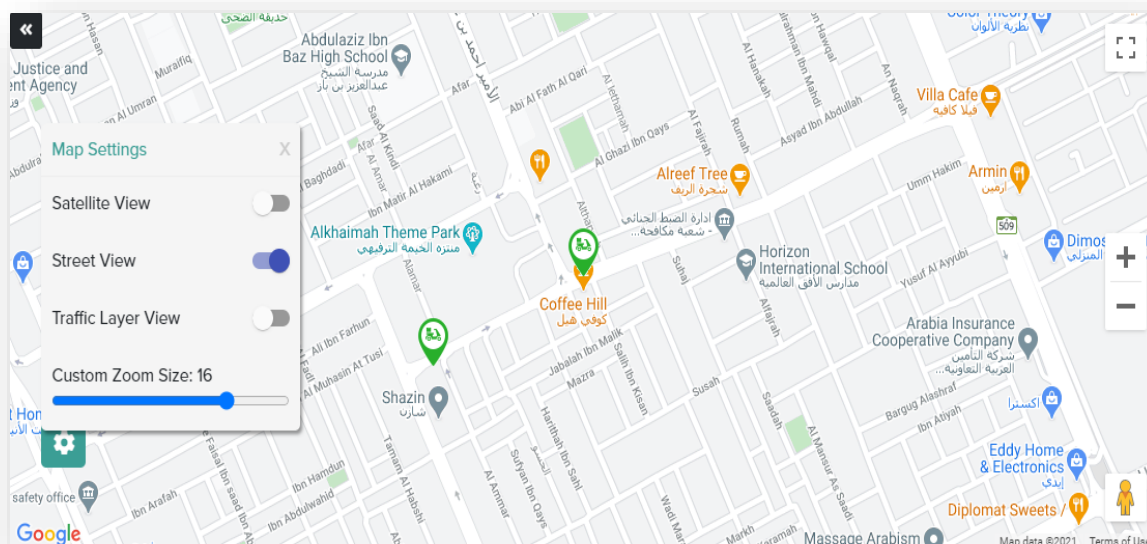
US	Account owner shall be able to update all orders except the Completed Orders.
AC	<ol style="list-style-type: none"> 1. The account owner shall be able to click on "Update order" Icon on order list on the Dashboard. 2. All data can be update. 3. Notification will be sent to the assigned agent with the updated record.
Snapshot	

3.1.3.1.2 MAP SECTION

ID	Name
ID	[Drive_BR024]
US	The Map section will be displayed in the top left of the Page.



AC	<ol style="list-style-type: none"> 1. The Map section shall include the “Setting” Button in the bottom left of the Page. 2. The customer shall be able to click on “Setting” Button, a menu with the below setting should be showed to him: <ul style="list-style-type: none"> - Satellite View “Slide ‘on – off’ off as default”. - Street View “Slide ‘on – off’ off as default”. - Traffic Layer View “Slide ‘on – off’ off as default”. - Custom Zoom Size “Slider” <div data-bbox="954 531 1372 600" data-label="Image"> </div> 3. The Map section shall include the Active “Delivery agent” Locator as Icon as shown in the Snapshot. 4. The Map section shall include “Full screen” button, that allow customer to full screen the map view. 5. The Map section shall include the “+ & -” button, that allow customer to zoom in and out the map.
Snapshot	

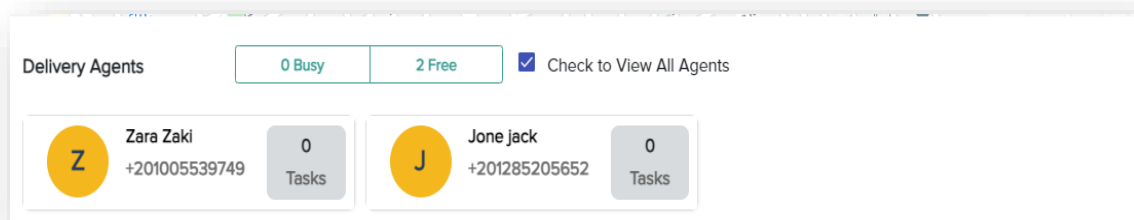


3.1.3.1.3 DELIVERY AGENT SECTION

ID	Name
ID	[Drive_BR025]
US	The customer Shall be able to see all active “Delivery Agent” in the Delivery Agent section.
AC	<ol style="list-style-type: none"> 1. Delivery Agent Section shall include all active “Delivery Agent”. 2. Delivery Agent Section shall include three types of filtration “Busy – Free – All” 3. All of the above filtration types shall include the count of its delivery agents. 4. Every Delivery agent record shall include “Agent profile picture – Agent Name – Agent Mobile number -Number of active tasks”. 5. Every Delivery agent record shall clickable, to all customers to see the full Agent details as described on the delivery agent full data page.



Snapshot

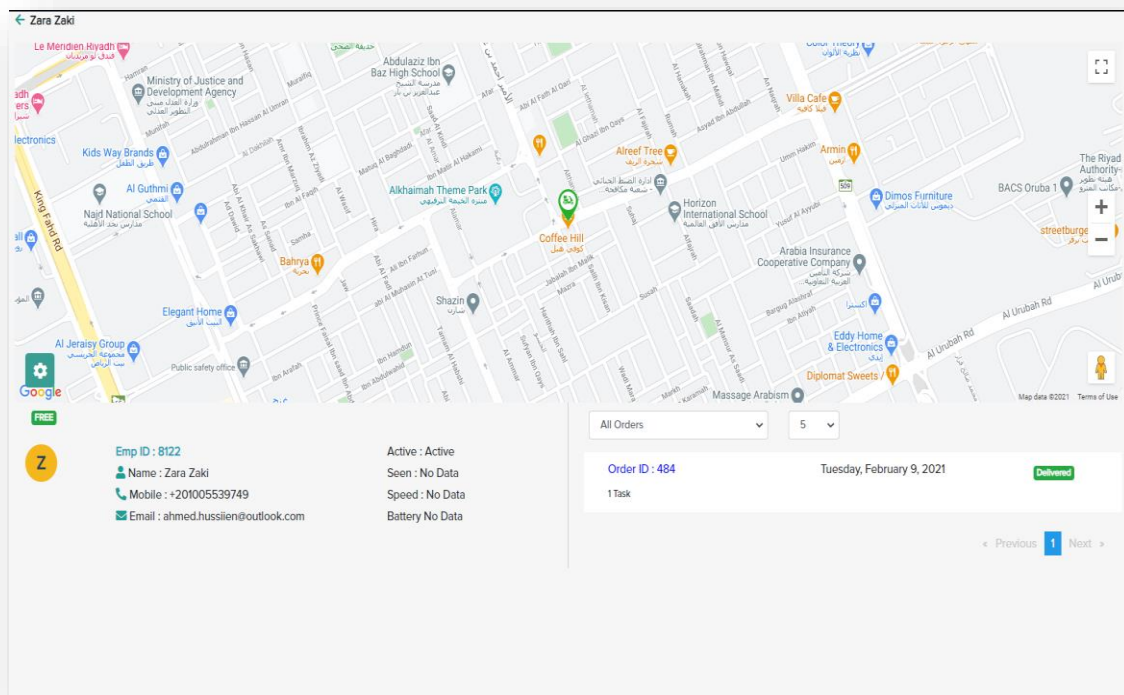


3.1.3.1.3.1 DELIVER AGENT FULL DATA PAGE

ID	Name
ID	[Drive_BR026]
US	The customer Shall be able to see all active “Delivery Agent” in the Delivery Agent section.
AC	<ol style="list-style-type: none"> 1. The page shall include the map and locate Delivery Agent location. 2. The page shall include the below data for the selected delivery agent “profile picture – Emp ID – Name – mobile - Email – Status -seen – speed – Battery”. 3. The page shall include all records of orders that had been delivered by this agent with ability to filter it as “All Orders - Single Pickup and Multi Delivery - Multi Pickup and Single Delivery - Single Pickup and Single Delivery”. 4. The orders grid shall include “Order ID – delivery date – status”. 5. Customers have the availability to edit no of records in the grid by selecting from dropdown list “5-10-50-100”. 6. The grid shall include next and back buttons and number of pages.



Snapshot



3.1.3.2 DELIVERY AGENT

ID	Name
ID	[Drive_BR027]
US	The customer Shall be able to click on the “Delivery Agent” Icon in the Main Menu in the top left of the Page.
AC	<ol style="list-style-type: none"> 1. The delivery Agent page shall include the “Add Delivery Agent” Button in the top right of the page that will allow the customer to add Delivery Agent. 2. the “Add Delivery Agent” Button shall redirect to “Add Delivery Agent” Page. 3. Delivery Agent page shall include a list of a delivery agent with the following details “Emp ID, First Name, last name, Email, Contact No, Active, Status”. 4. Delivery Agent page shall include Search control that allows the customer to search for a delivery agent with any attributes viewed in the list. 5. The Customer can Activate or deactivate the delivery agent by clicking on the Active flag in the grid.



6. Only activated delivery agents can be assigned to orders.
7. Customer can't deactivate delivery agent if it has active orders.
8. The Customer can edit the Number of records shown in the grid, by default "5" available values is "5-10-25-100".
9. Grid shall have Next and Back button.
10. By default, the account owner "the customer" is listed as drive agent, and it cannot be deactivated.

Snapshot

EmpID	First Name	Last Name	Email	Contact No	Actions	Status
49856	Jone	Mart	Jone@gmail.com	+9665628838		Active

3.1.3.2.1 ADD DELIVERY AGENT PAGE

ID	Name
ID	[Drive_BR028]
US	The customer Shall be able to click on the "Add Delivery Agent" Button from the "Delivery Agent" Page.
AC	<ol style="list-style-type: none"> 1. The Customer shall insert the Delivery Agent Phone number as a first step, then click Next. 2. The customer has the option to click on cancel button if he doesn't need to proceed. 3. After insert phone number, customer shall click on Next button, a phone confirmation shall appear to reinsert the phone number, and then customer shall click on next button again, System will take the customer to the last page. 4. The customer shall fill all required data mentioned in Add Delivery Agent Form and then click on the "Add delivery Agent" button. 5. System shall redirect customer to "Delivery Agent" page with success adding message.



6. Deliver Agent shall be active by default after adding process.
7. EmplID is filled by system “autogenerated” as unique ID.

Snapshot

← Add Delivery Agent

Phone Number
+966-

Next Cancel

Go Back

← Add Delivery Agent

Phone Number
+20 -28738478

Confirm Phone Number
+20 -

Next Cancel



Add Delivery Agent

Phone Number
+20 - 129494555

Confirm Phone Number
+20 - 129494555

First Name *

Last Name

Email

WhatsApp Number
+966

Permanent Address

License Plate

Vehicle Model

Vehicle Type
☐ Truck ☐ Car ☐ Bike ☐ Bicycle

Profile Picture

Upload Profile Picture

Cancel

Add Delivery Agent

3.1.3.2.2 UPDATE DELIVERY AGENT

ID	Name
ID	[Drive_BR029]
US	The customer Shall be able to click on any record in delivery agent list from the “Delivery Agent” Page to update it.
AC	<ol style="list-style-type: none"> 1. The Customer shall click on any records need to update from delivery agent list. 2. Page with full data of the select agent will appear. 3. The customer can edit on fields as per Update Delivery Agent Form. 4. The customer has the option to click on cancel button if he don't need to proceed. 5. After Update Delivery Agent data, customer shall click on Update Delivery button, System will take the customer to the Delivery Agent Page with success update message.



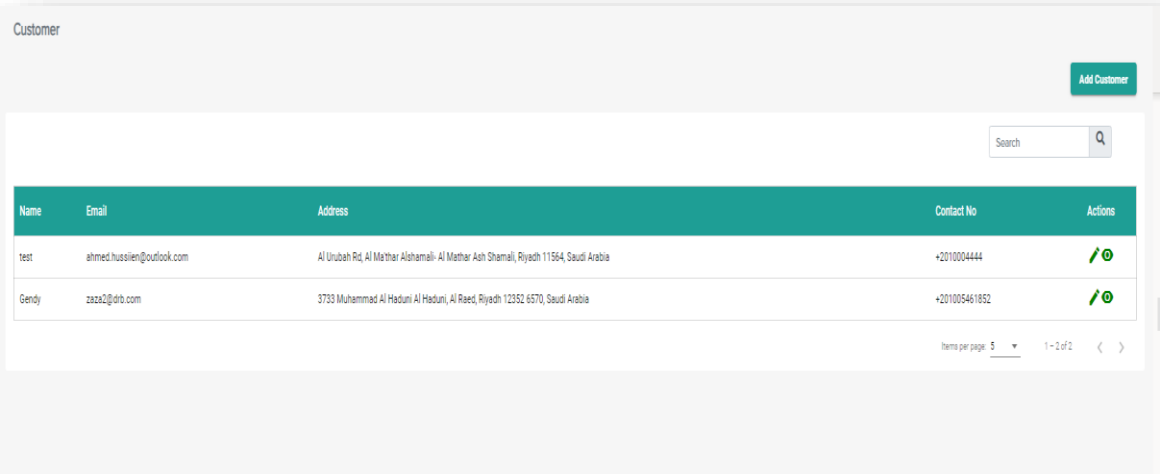
6. The update delivery agent page shall include back button, to take customer to the last page.
7. The update delivery agent page shall include “Mark as Delete” button, to deactivate the driver.

Snapshot

3.1.3.3 CUSTOMER

ID	Name
ID	[Drive_BR030]
US	The account owner Shall be able to click on the “Customer” Icon in the Main Menu in the top left of the Page.

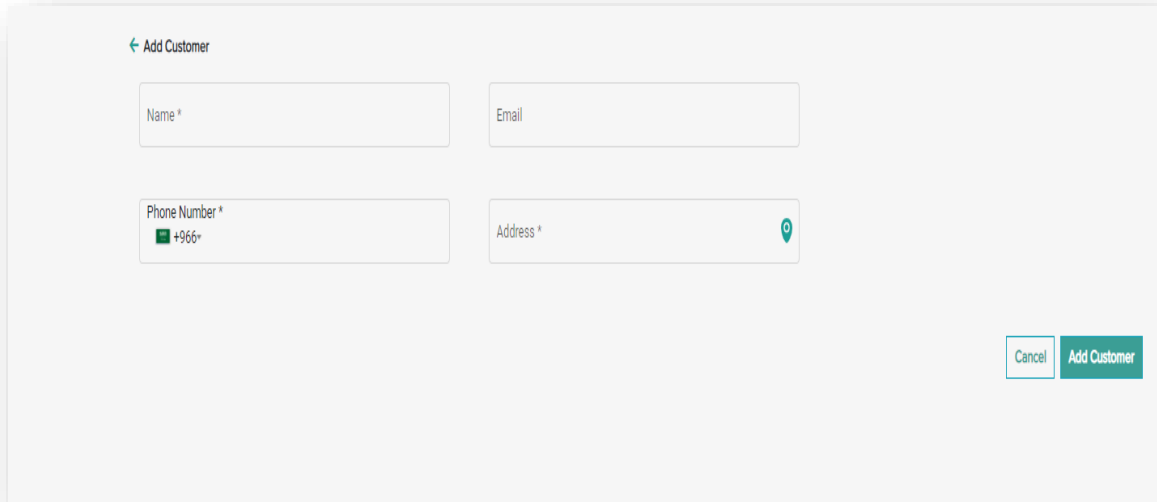


AC	<ol style="list-style-type: none"> 1. The Customer page shall include the “Add Customer” Button in the top right of the page that will allow the account owner to add Customer. 2. the “Add Customer” Button shall redirect to “Add Customer” Page. 3. The Customer page shall include a list of a customers with the following details “Name, last name, Email, Address, Contact No, Status”. 4. The customer grid in customer page shall include Action column with the below actions “Activate/Inactive – View -Edit”. 5. The account owner can Activate or deactivate the customers by clicking on the Active flag in the grid. 6. The account owner can view the selected customers data by clicking on the view icon in the grid. 7. The account owner can edit the selected customer by clicking on the Edit icon in the grid. 8. The customer grid in customer page shall include Search control that allows the account owner to search for a customer with any attributes viewed in the grid. 9. The account owner can edit the Number of records shown in the grid, by default “5” available values is “5-10-25-100”. 10. Grid shall have Next and Back button. 11. By default, the account owner is listed as “customer”, and it cannot be deactivated or edit.
Snapshot	

3.1.3.3.1 ADD CUSTOMER PAGE

ID	Name
ID	[Drive_BR031]
US	The account owner Shall be able to click on the “Add Customer” Button from the “Customer” Page.



AC	<ol style="list-style-type: none"> 1. The account owner has the option to click on cancel button if he doesn't need to proceed. 2. The account owner shall fill all required data mentioned in Add Customer Form and then click on the "Add Customer" button. 3. System shall redirect account owner to "Customer" page with success adding message. 4. Customer shall be active by default after adding process.
Snapshot	

3.1.3.3.2 VIEW CUSTOMER PAGE

ID	Name
ID	[Drive_BR032]
US	The account owner Shall be able to click on "View" icon in the grid, system will redirect account owner to View Customer Page.
AC	<ol style="list-style-type: none"> 1. The account owner shall click on "View" icon in the grid in the customer page. 2. Page with full data of the select agent will appear as per snapshot. 3. View customer page shall include Edit button. 4. The account owner can click on the edit button, the system will redirect him to Update Customer Page. 5. The View Customer page shall include back button, to take account owner to the last page.



Snapshot

3.1.3.3.3 UPDATE CUSTOMER PAGE

ID	Name
ID	[Drive_BR033]
US	The account owner Shall be able to click on “Edit” icon in the grid, system will redirect account owner to update Customer Page.
AC	<ol style="list-style-type: none"> The account owner shall click on “Edit” icon in any records need to update from customers grid in customer page. Page with full data of the select customer will appear. The account owner can edit on fields as per Update Customer Form. The account owner has the option to click on cancel button if he doesn’t need to proceed. After Update customer data, account owner shall click on Update Customer button, System will take the account owner to the Customer Page with success update message. The update customer page shall include back button, to take account owner to the last page. The update customer page shall include “Mark as Delete” button, to deactivate the customer.



Snapshot

3.1.3.4 ITEMS

ID	Name
ID	[Drive_BR034]
US	The account owner Shall be able to click on the “Item” Icon in the Main Menu in the top left of the Page.
AC	<ol style="list-style-type: none"> 1. The Customer page shall include the “Add Item” Button in the top right of the page that will allow the account owner to add Item. 2. the “Add Item” Button shall redirect to “Add Item” Page. 3. The Items page shall include a list of an Items with the following details “Serial No, Item Name, Date”. 4. The Items grid in items page shall include Action column with the below actions “Activate/Inactive – Edit”. 5. The account owner can Activate or deactivate the item by clicking on the Active flag in the grid. 6. The account owner can edit the selected item by clicking on the Edit icon in the grid. 7. The items grid in Items page shall include Search control that allows the account owner to search for a items with any attributes viewed in the grid.



8. The account owner can edit the Number of records shown in the grid, by default “5” available values is “5-10-25-100”.
9. Grid shall have Next and Back button.


Snapshot

Serial No	Item Name	Date	Actions
1	Yummy Lunch	Jan 27, 2021	
2	+966561924417	Feb 8, 2021	
3	Box	Feb 13, 2021	
4	Iphone	Feb 13, 2021	
5	laptop	Feb 14, 2021	

3.1.3.4.1 ADD ITEM PAGE

ID	Name
ID	[Drive_BR035]
US	The account owner Shall be able to click on the “Add Item” Button from the “Items” Page.
AC	<ol style="list-style-type: none"> 1. The account owner has the option to click on cancel button if he doesn’t need to proceed. 2. The account owner shall fill all required data mentioned in Add Item Form and then click on the “Add Item” button. 3. System shall redirect account owner to “Items” page with success adding message. 4. Item shall be active by default after adding process.
Snapshot	



	<div style="text-align: center;">  Add Item </div> <div style="margin-top: 10px;"> <input type="text" value="Item Name *"/> </div> <div style="margin-top: 20px; text-align: right;"> <input type="button" value="Cancel"/> <input type="button" value="Add Item"/> </div>
--	---

3.1.3.4.2 UPDATE ITEM PAGE

ID	Name
ID	[Drive_BR036]
US	The account owner Shall be able to click on “Edit” icon in the grid, system will redirect account owner to update Item Page.
AC	<p>13. The account owner shall click on “Edit” icon in any records need to update from Items grid in Items page.</p> <p>14. Page with full data of the select Item will appear.</p> <p>15. The account owner can edit on fields as per Update Item Form.</p> <p>16. The account owner has the option to click on cancel button if he doesn’t need to proceed.</p> <p>17. After Update item data, account owner shall click on Update Item button, System will take the account owner to the Items Page with success update message.</p> <p>18. The update Item page shall include back button, to take account owner to the last page.</p> <p>19. The update customer page shall include “Mark as Delete” button, to deactivate the item.</p>



Snapshot	
-----------------	--

3.1.3.5 CUSTOMERS RATINGS

ID	Name
ID	[Drive_BR037]
US	The account owner Shall be able to click on the “Customers Ratings” Icon in the Main Menu in the top left of the Page.
AC	<ol style="list-style-type: none"> 1. The Customers Ratings Page shall include a list of all added customers with the following details “Emp ID, Delivery Agent name, Avg. Customer Ratings”. 2. The account owner can click on the selected rate by to view gride of all customer ratings associated with its order. 3. The items grid in Items page shall include Search control that allows the account owner to search for an item with any attributes viewed in the grid. 4. The account owner can edit the Number of records shown in the grid, by default “5” available values is “5-10-25-100”. 5. Grid shall have Next and Back button.



Snapshot

Customer Ratings

Search

Emp ID	Delivery Agent	Avg. Customer Ratings
49836	Almed Hussien	☆☆☆☆
49856	Zara Zaki	☆☆☆☆
49860	Jone jack	☆☆☆☆
49861	Zaza test	☆☆☆☆

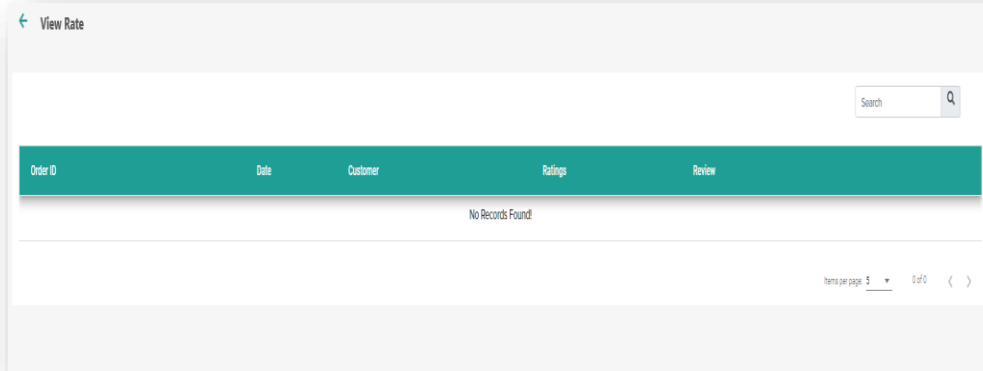
Items per page: 5 1 - 4 of 4 < >

3.1.3.5.1 VIEW RAITINGS PAGE

ID	Name
ID	[Drive_BR038]
US	The account owner Shall be able to click on the “Customer Rate” record in the customer ratings grid in the customer ratings Page.
AC	<ol style="list-style-type: none"> 1. The View Ratings Page shall include a list of all added ratings associated to its orders. 2. The rate grid in view rate page shall include Search control that allows the account owner to search for an item with any attributes viewed in the grid. 3. The Customers Ratings Page shall include a list of all added customers with the following details “Order ID, Date, Customer, Rate, Review”. 4. The account owner can edit the Number of records shown in the grid, by default “5” available values is “5-10-25-100”. 5. Grid shall have Next and Back button.



Snapshot



3.1.3.6 CALENDAR

ID	Name
ID	[Drive_BR039]
US	The account owner Shall be able to click on the “Calendar” Icon in the Main Menu in the top left of the Page.
AC	<ol style="list-style-type: none"> 1. The Calendar page shall include all tasks exist in the logged in account filtered by month as default. 2. The Calendar page shall include three types of view “Month – Week – Day “ 3. The Calendar page shall include “Today – previous – next “button. 4. Today and Month view is the default view. 5. Next and previous button will change calendar view based on the selected filter, if the selected filter is month, then Next and previous will swap the calendar by month and so on. 6. Calendar shall include tasks located in each date from pick up till delivery. 7. The account owner can click on the task to view order details. 8. Order details popup should include the below data: “Status - Customer Name - Allocated Employee - Start Date - End Date”.



Snapshot

Previous

Today

Next

February 2021

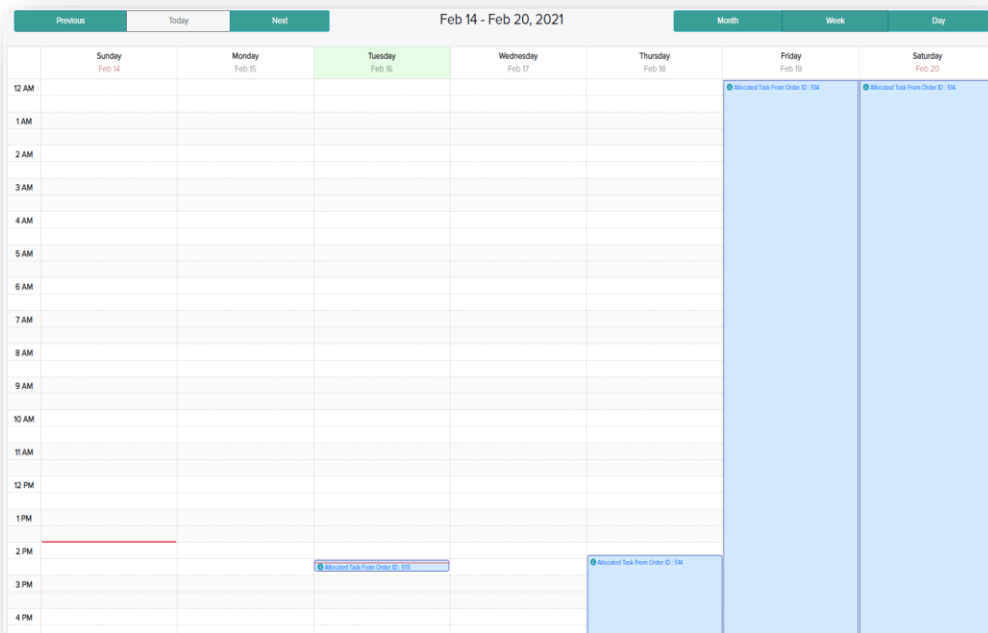
Month

Week

Day

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
Allocated Task From Order ID: 513						
21	22	23	24	25	26	27
28	1	2	3	4	5	6

Month View



Week View



Previous	Today	Next	Wednesday, February 17, 2021	Next	Next	Next
12:00 AM						
1:00 AM						
2:00 AM						
3:00 AM						
4:00 AM						
5:00 AM						
6:00 AM						
7:00 AM						
8:00 AM						
9:00 AM						
10:00 AM						
11:00 AM						
12:00 PM						
1:00 PM						
2:00 PM						
3:00 PM						
4:00 PM						
5:00 PM						
6:00 PM						
7:00 PM						
8:00 PM						
9:00 PM						
10:00 PM						
11:00 PM						

Day View

Order ID : 503

Status : Unallocated

Customer Name : Gendy

Allocated Employee : -

Start Date : Feb 14, 2021, 1:57:00 PM

End Date : Feb 14, 2021, 2:00:00 PM

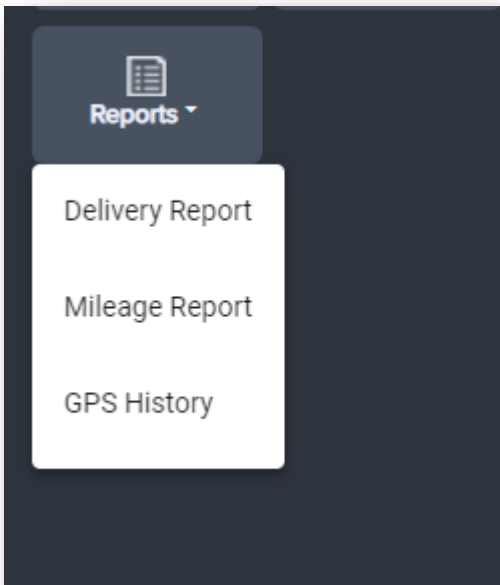
Unallocated Task From Order ID : 503

Previous	Today	Next	Month
Sunday	Monday	Tuesday	Wednesday
31	1	2	3
7	8	9	10
14	15	16	17
21	22	23	24
28	29	30	31



	Order details
--	---------------

3.1.3.7 REPORTS

ID	Name
ID	[Drive_BR040]
US	The account owner Shall be able to click on the “Reports” Icon in the Main Menu in the top left of the Page.
AC	10. All system reports shall be under report menu. 11. The account owner shall be able to extract any report to CSV file. 12. The account owner shall have three types of report “Delivery Report - Mileage Report - GPS History”
Snapshot	

3.1.3.7.1 DELIVERY REPORT



ID	Name																					
ID	[Drive_BR041]																					
US	The account owner Shall be able to click on the “Delivery report” from report Icon in main menu.																					
AC	<div><div><div>1. The Deliver report Page shall include a list of all orders associated with the logged in account.</div><div>2. The report grid in delivery repot page shall include Search control that allows the account owner to search for an item with any attributes viewed in the grid.</div><div>3. The Deliver report Page shall include a list of all order with the following details “Delivery Agent – Status – Customer - Order ID - Pickup Time - Delivery Time - Delivery Location”.</div><div>4. The account owner shall have the ability to filter report based on two factors:<div><div>i. Delivery Agent “single selection from all saved agents”.</div><div>ii. Date Range “calendar to select from – to”.</div></div></div><div>5. The account owner can edit the Number of records shown in the grid, by default “5” available values is “5-10-25-100”.</div><div>6. Grid shall have Next and Back button.</div><div>7. The account owner shall be able to extract report to CSV file.</div></div></div>																					
Snapshot	<div><div><div><div>Delivery Report</div><div><div><div>Select Delivery Agent</div><div>All Delivery Agents</div></div><div><div>Select Date Range</div><div>2/1/2021 – 2/28/2021</div></div><div><div>Filter</div><div>Export</div></div><div><div>Search</div><div></div></div></div></div><div><table><tr><th>Delivery Agent</th><th>Status</th><th>Customer</th><th>Order ID</th><th>Pickup Time</th><th>Delivery Time</th><th>Delivery Location</th></tr><tr><td>Mahmod jacko</td><td>Allocated</td><td>Gendy</td><td>water 3030</td><td>2/16/21, 2:30 PM</td><td>2/16/21, 2:54 PM</td><td>3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia</td></tr><tr><td>Mahmod jacko</td><td>Allocated</td><td>Gendy</td><td></td><td>2/18/21, 2:22 PM</td><td>2/22/21, 2:23 PM</td><td>3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia</td></tr></table><div><div>Items per page: 10</div><div>1 – 2 of 2</div><div><div></div><div></div></div></div></div></div></div>	Delivery Agent	Status	Customer	Order ID	Pickup Time	Delivery Time	Delivery Location	Mahmod jacko	Allocated	Gendy	water 3030	2/16/21, 2:30 PM	2/16/21, 2:54 PM	3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia	Mahmod jacko	Allocated	Gendy		2/18/21, 2:22 PM	2/22/21, 2:23 PM	3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia
Delivery Agent	Status	Customer	Order ID	Pickup Time	Delivery Time	Delivery Location																
Mahmod jacko	Allocated	Gendy	water 3030	2/16/21, 2:30 PM	2/16/21, 2:54 PM	3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia																
Mahmod jacko	Allocated	Gendy		2/18/21, 2:22 PM	2/22/21, 2:23 PM	3733 Muhammad Al Haduni Al Haduni, Al Raed, Riyadh 12352 6570, Saudi Arabia																

3.1.3.7.2 MILEAGE REPORT

ID	Name
----	------



ID	[Drive_BR042]
US	The account owner Shall be able to click on the “Mileage Report” from report Icon in main menu.
AC	<ol style="list-style-type: none"> 1. The Mileage report Page shall include a list of all orders associated with the logged in account. 2. The report grid in Mileage report page shall include Search control that allows the account owner to search for an item with any attributes viewed in the grid. 3. The Mileage report Page shall include a list of all order with the following details “Delivery Agent – Order ID – Start Date – End Date - Distance Covered”. 4. The account owner shall have the ability to filter report based on three factors: <ol style="list-style-type: none"> i. Delivery Agent “single selection from all saved agents”. ii. Date Range “calendar to select from – to”. iii. Order ID. 5. The account owner can edit the Number of records shown in the grid, by default “5” available values is “5-10-25-100”. 6. Grid shall have Next and Back button. 7. The account owner shall be able to extract report to CSV file.
Snapshot	

3.1.3.7.3 GPS HISTORY



ID	Name
ID	[Drive_BR043]
US	The account owner Shall be able to click on the “GPS History report” from report Icon in main menu.
AC	<ol style="list-style-type: none"> The GPS History report Page shall include map and path for all orders associated to the filtered delivery agent. The GPS History report Page shall include the following details: <ul style="list-style-type: none"> No of Allocated orders. No of Accepted orders. No of In-Progress orders. No of Delivered orders. Duration. Distance in KM. The account owner shall have the ability to filter report based on two factors: <ol style="list-style-type: none"> Delivery Agent “single selection from all saved agents”. Date Range “calendar to select from – to”.
Snapshot	<p>The screenshot displays the 'GPS History' report interface. It features a map of Riyadh with various locations marked. At the top, there are filters for 'Select Delivery Agent' (Mahmod jacko) and 'Select Date Range' (2/1/2021 - 2/28/2021). Below the map, there are statistics: Allocated: 0, Accepted: 0, In-Progress: 0, Delivered: 0, Duration: No Data, Distance: 0 Kms.</p>



3.2 DATA FORMS

3.2.1 PROFILE DETAILS FORM



3.2.1.1 EDIT PROFILE

English Field	Arabic Name	Type	Read Only	Comments
First Name *	الاسم الاول	Single Line Text	No	Value: retrieved from current value
Last Name *	اسم العائلة	Single Line Text	No	Value: retrieved from current value
Email Address*	البريد الالكتروني	Single Line Text	Yes	Value: retrieved from current value
Mobile Number *	الهاتف	Single Line Text	Yes	Value: retrieved from current value
Country*	البلد	Single Selection	No	Available View Values: - All Available Countries Value: retrieved from current value
Timezone*	المنطقة الزمنية	Single Selection	No	Available View Values: - All Available Time zone related to the selected country. Value: retrieved from current value
Business Name*	اسم الشركة	Single Line Text	No	Value: retrieved from current value
Business Type*	نوع العمل	Single Selection	No	Available View Values: - Food and Beverages Business - Logistics Business - Courier Business Value: retrieved from current value



Address *	العنوان	Single Line Text	No	Value: retrieved from current value. - Location searchable. User Can point it from google map or write it manually
Select Task*	نوع المهمة	Single Selection	No	Value: retrieved from current value. Available View Values: - Multi Pickup Single Delivery. - Single Pickup Multi Delivery. - Single Pickup Single Delivery

Notes

All fields marked with * are mandatory

3.2.1.2 PACKAGE INFORMATION

English Field	Arabic Name	Type	Read Only	Comments
Package Name	اسم الباقة	Single Line Text	Yes	Come from Configuration Record
Package Activated Date	تاريخ تفعيل الباقة	Date Time	Yes	Come from Configuration Record
Package Validity Date	تاريخ انتهاء الباقة	Date Time	Yes	Come from Configuration Record
Total Allocated Employees	إجمالي الموظفين المخصصين	Whole Number	Yes	Come from Configuration Record



Remaining Employees	الموظفين المتبقين	Whole Number	Yes	Come from Configuration Record
Selected Task	نوع المهمة	Single Line Text	Yes	Come from Configuration Record

Notes

All fields marked with * are mandatory

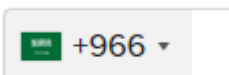
3.2.1.3 AUTO ALLOCATION

English Field	Arabic Name	Type	Read Only	Comments
Select a method to auto-allocate the tasks*	حدد طريقة لتخصيص المهام تلقائي	Single Selection	No	Default Value "OneByOne". Available View Values: - OneByOne
Request Expires In Sec*	انتهاء الطلب بالثواني	Whole Number	No	Default Value "30".
Maximum Radius in KM *	اقصى محيط بالكيلو متر	Whole Number	No	Default Value "10".

3.2.2 SIGN UP FORM

3.2.2.1 FORM 1: GET STARTED FOR FREE



English Field	Arabic Name	Type	Read Only	Comments
First Name *	الاسم الاول	Single Line Text	No	Default Value "Blank"
Last Name *	اسم العائلة	Single Line Text	No	Default Value "Blank"
Email Address *	البريد الالكتروني	Single Line Text	No	Default Value "Blank". Email Format
Mobile Number *	الهاتف	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it. 

Notes

All fields marked with * are mandatory

3.2.2.2 FORM 2: UPDATE BASIC INFO

English Field	Arabic Name	Type	Read Only	Comments
---------------	-------------	------	-----------	----------



Country*	البلد	Single Selection	No	Available View Values: - All Available Countries Default Value "-- Select Option --"
Timezone*	المنطقة الزمنية	Single Selection	No	Available View Values: - All Available Time zone related to the selected country. Default Value "-- Select Option --"
Business Type*	نوع العمل	Single Selection	No	Available View Values: - Food and Beverages Business - Logistics Business - Courier Business Default Value "-- Select Option --"
Address *	العنوان	Single Line Text	No	Default Value "Blank". - Location searchable. - User Can point it from google map or write it manually

Notes

All fields marked with * are mandatory

3.2.3 LOGIN FORM

3.2.3.1 FORM 1: EMAIL LOGIN PAGE

English Field	Arabic Name	Type	Read Only	Comments

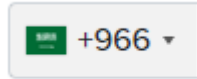


Email Address*	البريد الالكتروني	Single Line Text	No	Default Value "Blank". Email Format
Password*	كلمة المرور	Single Line Text	No	Default Value "Blank" Password mask '**'
Remember Me*	ذكرني	Check box	No	Default Value "unchecked".

Notes

All fields marked with * are mandatory

3.2.3.2 FORM 2: MOBILE LOGIN PAGE

English Field	Arabic Name	Type	Read Only	Comments
Mobile Number*	رقم الهاتف	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it. 
<input checked="" type="radio"/> SMS <input type="radio"/> Voice Call	<input checked="" type="radio"/> رسالة <input type="radio"/> مكالمات صوتية	Radio button	No	Available View Values: - SMS. - Voice Call. Default Value "SMS"
OTP*	نوع العمل	Single Line Text	No	Default Value "Blank" and disabled. If user click on "Request OTP" button, it will be enabled.



Notes


All fields marked with * are mandatory



3.2.4 ADD DELIVERY AGENT FORM

English Field	Arabic Name	Type	Read Only	Comments
Phone Number *	الهاتف	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 
Confirm Phone Number *	تأكيد الهاتف	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 
First Name *	الاسم الاول	Single Line Text	No	Default Value "Blank"
Last Name *	اسم العائلة	Single Line Text	No	Default Value "Blank"
Email Address*	البريد الالكتروني	Single Line Text	No	Default Value "Blank". Email Format
WhatsApp Number*	الهاتف	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it. 
Permanent Address	العنوان الدائم	Single Line Text	No	Default Value "Blank". - Location searchable.



				User Can point it from google map or write it manually
License Plate	لوحة الترخيص	Single Line Text	No	Default Value "Blank".
Vehicle Model	موديل المركبة	Single Line Text	No	Default Value "Blank".
Vehicle Type	نوع المركبة	Single Selection	No	<p>Available Values:</p> <ul style="list-style-type: none"> - Truck - Car - Bike - Bicycle <p>Default Value "Blank"</p> <p><input type="radio"/> Truck <input type="radio"/> Car <input type="radio"/> Bike <input type="radio"/> Bicycle</p>
Profile Picture	صورة الملف	Photo Uploader	No	<p>Profile Picture</p> <p>Upload Profile Picture</p> <p></p>



3.2.5 UPDATE DELIVERY AGENT FORM

English Field	Arabic Name	Type	Read Only	Comments
Phone Number *	الهاتف	Single Line Text	Yes	Default Value "Retrieved".
First Name *	الاسم الاول	Single Line Text	No	Default Value "Retrieved".
Last Name *	اسم العائلة	Single Line Text	No	Default Value "Retrieved".
Email Address*	البريد الالكتروني	Single Line Text	Yes	Default Value "Retrieved".
WhatsApp Number*	الهاتف	Single Line Text	No	Default Value "Retrieved".
Permanent Address	العنوان الدائم	Single Line Text	No	Default Value "Retrieved".
License Plate	لوحة الترخيص	Single Line Text	No	Default Value "Retrieved".
Vehicle Model	موديل المركبة	Single Line Text	No	Default Value "Retrieved".
Vehicle Type	نوع المركبة	Single Selection	No	Available Values: <ul style="list-style-type: none"> - Truck - Car - Bike - Bicycle Default Value "Retrieved". <div> <input type="radio"/> Truck <input type="radio"/> Car <input type="radio"/> Bike <input type="radio"/> Bicycle </div>



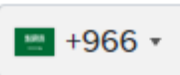
Profile Picture	صورة الملف	Photo Uploader	No	<div>Profile Picture</div> <div>Upload Profile Picture</div> <div> </div>
-----------------	------------	----------------	----	---

3.2.6 ADD CUSTOMER FORM

English Field	Arabic Name	Type	Read Only	Comments
Name *	الاسم	Single Line Text	No	Default Value "Blank"
Phone Number *	الهاتف	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. <div> </div>
Email Address*	البريد الالكتروني	Single Line Text	No	Default Value "Blank". Email Format
Address	العنوان	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually

3.2.7 UPDATE CUSTOMER FORM



English Field	Arabic Name	Type	Read Only	Comments
Name *	الاسم	Single Line Text	No	Default Value "Retrieved".
Phone Number *	الهاتف	Single Line Text	No	Default Value "Retrieved". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 
Email Address *	البريد الالكتروني	Single Line Text	No	Default Value "Retrieved". Email Format
Address	العنوان	Single Line Text	No	- Default Value "Retrieved". Location searchable. User Can point it from google map or write it manually

3.2.8 ADD ITEM FORM

English Field	Arabic Name	Type	Read Only	Comments
Serial No *	التسلسل	number	Yes	Auto generated and incremental
Item Name *	اسم العنصر	Single Line Text	No	Default Value "Blank".



Created On	تاريخ النشاء	Date time	Yes	Auto generated.
Modified On	تاريخ التعديل	Date time	Yes	Auto generated.

3.2.9 UPDATE ITEM FORM


English Field	Arabic Name	Type	Read Only	Comments
Item Name *	اسم العنصر	Single Line Text	No	Default Value "Retrieved".

3.2.10 ADD ORDER FORM

3.2.10.1 SINGLE PICKUP AND MULTI DELIVERY

3.2.10.1.1 PICKUP DETAILS FORM



English Field	Arabic Name	Type	Read Only	Comments
Pickup Time *	تاريخ انتقاء الطلب	Date time	No	Default Value "Blank". Should be in the future.
Pickup Location*	عنوان الانتقاء	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually
Pickup Phone Number	تليفون انتقاء الطلب	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 

3.2.10.1.2 DELIVERY DETAILS

English Field	Arabic Name	Type	Read Only	Comments
Delivery At*	تاريخ التوصيل	Date time	No	Default Value "Blank". Should be in the future and greater than pickup time.
Order ID	رقم الطلب	Single Line Text	Yes	Shall be auto generated with predefine prefix.
Select Receiver	اختر المستلم	Single Selection	No	Available Values: - All active customers. Default Value "Blank".
Receiver Name*	اسم المستلم	Single Line Text	No	Default Value "Retrieved". If "selected receiver" is selected, name will be retrieved from it.



Receiver Phone Number*	تليفون المستلم	Single Line Text	No	<p>Default Value "Blank".</p> <p>Mobile Format with auto detect for country key and flag, with the ability to change it and search for key.</p> <p>If "selected receiver" is selected, Receiver Phone Number will be retrieved from it.</p>
Receiver Email	البريد الالكتروني للمستلم	Single Line Text	No	<p>Default Value "Blank".</p> <p>Email Format.</p> <p>If "selected receiver" is selected, Receiver Email will be retrieved from it.</p>
Receiver Address*	عنوان المستلم	Single Line Text	No	<p>Default Value "Blank".</p> <ul style="list-style-type: none"> - Location searchable. <p>User Can point it from google map or write it manually.</p> <p>If "selected receiver" is selected, Receiver Address will be retrieved from it.</p>
Items*	الوحدات	Multiple Selection	No	<p>Available Values:</p> <ul style="list-style-type: none"> - All active Items. <p>Default Value "Blank".</p>
New Item	وحدة جديدة	Single Line Text	No	<p>Default Value "Blank".</p>

3.2.10.1.3 OTHER DETAILS

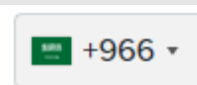


English Field	Arabic Name	Type	Read Only	Comments
Sender Name*	أسم المرسل	Single Line Text	No	Default Value "Blank".
Sender Mobile Number*	تليفون مرسل الطلب	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 
Sender Address*	عنوان المرسل	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually
Schedule Status	حالة الجدولة	Single Selection	No	Available Values: - Unallocated. - Allocated Default Value "Unallocated".
To Delivery Agent*	اختر كابتن التوصيل	Single Selection	No	Available Values: - All active delivery agents. Default Value "--Please Select--". - Is only when the selected Schedule Status is "Allocated"
Geo Location Meters*	عدادات الموقع الجغرافي	Number	No	Default Value "0". If value is 0, deliver agent can close tasks regardless his current location. If it has another value, the distance between drop off location and the delivery agent location is less than Geo Location Meters value.

3.2.10.2 MULTI PICKUP AND SINGLE DELIVERY



3.2.10.2.1 PICKUP DETAILS FORM

English Field	Arabic Name	Type	Read Only	Comments
Pickup Time *	تاريخ انتقاء الطلب	Date time	No	Default Value "Blank". Should be in the future.
Pickup Location*	عنوان الانتقاء	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually
Pickup Phone Number	تليفون انتقاء الطلب	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 
Items*	الوحدات	Multiple Selection	No	Available Values: - All active Items. Default Value "Blank".
New Item	وحدة جديدة	Single Line Text	No	Default Value "Blank".

3.2.10.2.2 DELIVERY DETAILS



English Field	Arabic Name	Type	Read Only	Comments
Delivery At*	تاريخ التوصيل	Date time	No	Default Value "Blank". Should be in the future and greater than pickup time.
Order ID	رقم الطلب	Single Line Text	Yes	Shall be auto generated with predefine prefix.
Select Receiver	اختر المستلم	Single Selection	No	Available Values: - All active customers. Default Value "Blank".
Receiver Name*	اسم المستلم	Single Line Text	No	Default Value "Retrieved". If "selected receiver" is selected, name will be retrieved from it.
Receiver Phone Number*	تليفون المستلم	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key.  If "selected receiver" is selected, Receiver Phone Number will be retrieved from it.
Receiver Email	البريد الالكتروني للمستلم	Single Line Text	No	Default Value "Blank". Email Format. If "selected receiver" is selected, Receiver Email will be retrieved from it.
Receiver Address*	عنوان المستلم	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually. If "selected receiver" is selected, Receiver Address will be retrieved from it.




3.2.10.2.3 OTHER DETAILS

English Field	Arabic Name	Type	Read Only	Comments
Sender Name*	أسم المرسل	Single Line Text	No	Default Value "Blank".
Sender Mobile Number*	تليفون مرسل الطلب	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 
Sender Address*	عنوان المرسل	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually
Schedule Status	حالة الجدولة	Single Selection	No	Available Values: - Unallocated. - Allocated Default Value "Unallocated".
To Delivery Agent*	اختر كابتن التوصيل	Single Selection	No	Available Values: - All active delivery agents. Default Value "--Please Select--". - Is only when the selected Schedule Status is "Allocated"
Geo Location Meters*	عدادات الموقع الجغرافي	Number	No	Default Value "0". If value is 0, deliver agent can close tasks regardless his current location. If it has another value, the distance between drop off location and the delivery agent location is less than Geo Location Meters value.



3.2.10.3 SINGLE PICKUP AND MULTI DELIVERY


3.2.10.3.1 PICKUP DETAILS FORM

English Field	Arabic Name	Type	Read Only	Comments
Pickup Time *	تاريخ انتقاء الطلب	Date time	No	Default Value "Blank". Should be in the future.
Pickup Location *	عنوان الانتقاء	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually
Pickup Phone Number	تليفون انتقاء الطلب	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 

3.2.10.3.2 DELIVERY DETAILS

English Field	Arabic Name	Type	Read Only	Comments
---------------	-------------	------	-----------	----------



Delivery At*	تاريخ التوصيل	Date time	No	Default Value "Blank". Should be in the future and greater than pickup time.
Order ID	رقم الطلب	Single Line Text	Yes	Shall be auto generated with predefined prefix.
Select Receiver	اختر المستلم	Single Selection	No	Available Values: - All active customers. Default Value "Blank".
Receiver Name*	اسم المستلم	Single Line Text	No	Default Value "Retrieved". If "selected receiver" is selected, name will be retrieved from it.
Receiver Phone Number*	تليفون المستلم	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key.  If "selected receiver" is selected, Receiver Phone Number will be retrieved from it.
Receiver Email	البريد الالكتروني للمستلم	Single Line Text	No	Default Value "Blank". Email Format. If "selected receiver" is selected, Receiver Email will be retrieved from it.
Receiver Address*	عنوان المستلم	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually. If "selected receiver" is selected, Receiver Address will be retrieved from it.
Items*	الوحدات	Multiple Selection	No	Available Values: - All active Items. Default Value "Blank".
New Item	وحدة جديدة	Single Line Text	No	Default Value "Blank".



3.2.10.3.3 OTHER DETAILS

English Field	Arabic Name	Type	Read Only	Comments
Sender Name*	أسم المرسل	Single Line Text	No	Default Value "Blank".
Sender Mobile Number*	تليفون مرسل الطلب	Single Line Text	No	Default Value "Blank". Mobile Format with auto detect for country key and flag, with the ability to change it and search for key. 
Sender Address*	عنوان المرسل	Single Line Text	No	Default Value "Blank". - Location searchable. User Can point it from google map or write it manually
Schedule Status	حالة الجدولة	Single Selection	No	Available Values: - Unallocated. - Allocated Default Value "Unallocated".
To Delivery Agent*	اختر كابتن التوصيل	Single Selection	No	Available Values: - All active delivery agents. Default Value "--Please Select--". - Is only when the selected Schedule Status is "Allocated"
Geo Location Meters*	عدادات الموقع الجغرافي	Number	No	Default Value "0". If value is 0, deliver agent can close tasks regardless his current location.



			If it has another value, the distance between drop off location and the delivery agent location is less than Geo Location Meters value.
--	--	--	---



4 QUALITY STANDARD

4.1 PERSONALIZATION AND INTERNATIONALIZATION REQUIREMENTS

Portal will be available in Arabic, English.

4.2 BROWSER COMPATIBILITY REQUIREMENTS

Portal will have the best user experience and compatibility with the following browsers:

- Google Chrome
- IE
- Firefox
- Safari

4.3 SCREEN RESOLUTIONS REQUIREMENTS

Portal will be available “web – Mobile – Tablet” responsive